

**OWNER NOTIFICATION**  
**NOTIFICACIÓN PROPIETARIO**

**NHTSA RECALL 20V-412**

Dear Nissan LEAF Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that certain 2020 Model Year Nissan LEAF vehicles fail to conform to Federal Motor Vehicle Standard (FMVSS) number 111, "Rear Visibility." Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

**Reason for Recall**  
**Motivo del Retiro**

Your vehicle is equipped with a rearview camera system to aid the driver when backing up. Due to a software issue in your vehicle, under certain conditions at vehicle start up, the Around View Monitor (AVM) and Rear View Monitor (RVM) camera image display may disappear and change to the previous screen display while the vehicle is in reverse. The potential for loss of rearview image during a backing event may lead to an increased risk of a crash or injury to a person behind the vehicle.

**What Nissan Will Do**  
**Qué Hará Nissan**

Your Nissan dealer will update the AVM/RVM display control unit with updated software free of charge. This free service should take less than one (1) hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon your vehicle trim level and their work schedule.

**What You Should Do**  
**Qué Debes Hacer**

**If the vehicle has been shifted into reverse within 25 seconds of starting the vehicle, avoid reversing at speeds of 7.5 mph or higher and do not press "OK" to acknowledge the rear sonar notification on the vehicle information display. If the rear camera image should disappear under these conditions, it can be restored by stopping the vehicle, shifting into park, and then shifting back into reverse.**



Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle reprogrammed. Please bring this notice with you when you keep your service appointment. For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=PC743>.

Comunícate con cualquier concesionario INFINITI a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que

traigas esta notificación el día de tu cita. Para obtener más información sobre el retiro, visite <https://nna.secure.force.com/recall?camp=PC743>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is (877) NO GAS EV (877-664-2738)

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es (877) NO GAS EV (877-664-2738)

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.