



<p>Safety Recall: 20V-405 2020-322 December 8, 2020 FINAL REMEDY IS AVAILABLE</p>
--

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle VIN

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in 2016-2018 Greyhawk, 2016-2018 Redhawk and 2018 Envoy 100 and 200 Series Class C Motorhomes manufactured with a hydraulic leveling system.

<i>Reason for this recall</i>	The supporting structure for the hydraulic leveling system pump and reservoir may fail. Failure could potentially allow the pump and reservoir to contact the ground, which may result in either a complete separation and/or the possibility of hydraulic fluid loss, increasing the risk of a crash and/or property damage.
<i>Recall Remedy</i>	The supporting structure for the leveling system’s hydraulic pump and reservoir requires replacement to prevent failure. <u>The new bracket is now available to install for the permanent remedy of this Recall. Motorhomes that received the interim repair will still require the new bracket be installed.</u>
<i>What we need you to do</i>	Please contact your Dealer and set an appointment for the installation of the new bracket to support the leveling system. The remedy is free of charge and will take approximately 2 Hours to complete.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had the final repair (installation of new bracket) completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint, contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Compliance Management
Jayco Motorized