



<p>Safety Recall: 20V-385 July 27, 2020</p>

IMPORTANT SAFETY RECALL
This Notice Applies to Your Recreational Vehicle

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in ALL Model Year 2017 North Point fifth wheels.

<i>Reason for this recall</i>	Under certain conditions, the suspension system may allow a tire to make contact to the wheel well and surrounding structure of the fifth wheel. This may cause damage to a tire, premature tire wear and cause handling issues that could lead to increased risk of a crash.
<i>Recall Remedy</i>	Inspection of the suspension to determine the current condition of the leaf springs and bump stop clearance. Based on the inspection results, replacement of defective leaf springs may be required. <u>ALL</u> units require installation of a bump stop to the top side of each axle directly below the leaf spring hanger tube. (Total of 4). Tires with visible damage found during inspection and then confirmed as a result of this recall will be replaced as well.
<i>What we need you to do</i>	Please contact an authorized Dealer as soon as possible to schedule an appointment. The Recall Remedy is free of charge, but could take several days to remedy, depending upon inspection results and parts needed.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Compliance Management
Jayco Towable Products



Please report updates to your contact information / owner status on this form. Thank you

Serial #	VIN #:
Name:	
Address:	
City	State Zip
Home Phone:	Work Phone:
Please confirm your contact information above.	

I no longer own/possess the vehicle for the following reason: <i>(Please mark appropriate line)</i>	➤ I Sold it: _____	Date of Sale/Trade: _____
	➤ I Traded it: _____	
	➤ Destroyed/Totaled: _____	
	➤ Stolen: _____	
	➤ Exported: _____	

Sold or Traded To:	
Name:	
Address:	
City, State & Zip	
Phone Number:	Email:

Signature: _____ Date: _____

Please return this form to Jayco Corp. Compliance
Email to: compliance@jayco.com. Thank you.