



5 Stan Perkins Road Spartanburg, South Carolina 29307 USA 864-327-4744
www.kymcousa.com

IMPORTANT SAFETY RECALL
This notice applies to your vehicle VIN:
XXXXXXXXXXXXXXXXXXXX

July 2020

NHTSA Recall# 20V350

Safety Recall: KYMCO Like 150i, Potential ABS failure

Dear **Customer name here**,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Kwang Yang Motor Co., Ltd. (KYMCO) has decided that a defect which relates to motor vehicle safety exists on all 2018 and select 2019 model year “Like 150i” vehicles. These vehicles have a magnetic ring in the speed sensor that may deteriorate prematurely causing ABS failure and the ABS light on the speedometer to illuminate. Without ABS, controlling the scooter in an emergency stopping scenario may be affected, increasing the risk of a crash.

What your Dealer will do.

Your KYMCO Dealer will repair your vehicle free of charge for parts and labor. The service repair issue is limited to the front brake operation and does not affect the rear brake. Repair will include the replacement of the magnetic ring. The replacement of this component will take up to half an (0.5) hour.

What you should do.

- You should stop using your Like 150 immediately, except to transport it to the dealership for repair.
- You must schedule an appointment with an authorized KYMCO dealer to have your vehicle repaired. We recommend transporting your Like 150 to the dealership for the service update.
- If you choose to drive your Like 150 to the dealership for the service update, please note that the ABS system may fail and affect your front brake system. Under no circumstance should the maximum speed exceed 30 mph while operating the vehicle.



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Please schedule an appointment for the repair of your vehicle with an authorized KYMCO dealer as soon as possible. If you are not able to visit the dealer you purchased your vehicle from, please go to www.kymcousa.com and click on “Dealer Locator” to locate your nearest dealer. If you need further assistance, please see “Additional contact information” below:

Additional contact information:

Toll-free at (888-716-0427) between 9 a.m. and 5 p.m. ET Monday through Friday, email: like1502020recall@kymcousa.com or online at www.kymcousa.com and click on “Recall Information” tab at the bottom of the home page, for more information.

Who to contact if you experience problems:

If you are not satisfied with the service you receive from your authorized KYMCO dealer, you may contact:

KYMCO USA, Inc.
Attention: Customer service department
5 Stan Perkins Rd.
Spartanburg, SC 29307
(888-716-0427) like1502020recall@kymcousa.com

If you believe that KYMCO USA, Inc. or the KYMCO Dealer has failed to remedy the defect on your vehicle free of charge and within a reasonable time, (60 days from the time you scheduled this repair with your dealer) you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590
Or contact the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience caused by this recall. Kindest regards,

KYMCO USA, Inc.



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