

**IMPORTANT SAFETY RECALL OWNER NOTIFICATION**  
**PROGRAMA DE SEGURIDAD IMPORTANTE NOTIFICACIÓN AL PROPIETARIO**

- Your Nissan Altima vehicle is subject to a Safety Recall.
- If your vehicle is driven with the primary hood latch disengaged, the secondary hood latch on your vehicle may become contaminated with dirt or corrosion, preventing it from engaging properly. If the primary hood latch is later inadvertently released (such as when refueling the vehicle) and the secondary hood latch is stuck open, the hood may open without warning while driving and could obscure the driver's vision, increasing the risk of a crash.
- **Final Remedy Parts are now available to repair your fleet vehicles.** Nissan will ship repair kits to dealers and fleet owners that includes a new hood release lever spring and an under-hood secondary latch maintenance warning label.

**RENTAL FLEET OWNER NOTIFICATION**

**NHTSA RECALL 20V-315**

Dear Nissan Altima Rental Fleet Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety, exists in certain 2013 Year Altima vehicles. Our records indicate you own or lease the Nissan vehicles identified on the enclosed VIN list.

**Reason for Recall**

If your Altima rental vehicle is driven with the primary hood latch disengaged (and the hood partially opened), the secondary hood latch on your vehicle may become contaminated with dirt or corrosion, preventing it from engaging properly. If the primary hood latch is later inadvertently released (such as when refueling the vehicle) and the secondary hood latch is stuck open, the hood may open without warning while driving and could obscure the driver's vision, increasing the risk of a crash.

**What Nissan Will Do**

Parts are now available to repair your fleet vehicle. Nissan will ship repair kits to dealers and fleet owners that include a new hood release lever spring and an under-hood warning label to place near the secondary hood latch.

Nissan dealers will be able to complete this remedy free of charge. Please contact your local Nissan dealer in order to arrange an appointment if you choose to have your vehicle repaired at a dealership. If you prefer to perform the fleet warranty repair, you will receive a repair kit with parts and instructions on how to complete the repair at no expense to you.

Nissan has included Owner's Manual addendum cards in this letter with instructions on how to lubricate and maintain the secondary hood latch mechanism per the Owner's Manual general maintenance requirements. **The card also includes a reminder to fully close and engage the primary hood latch each time before driving.**

## What Rental Fleet Owners Should Do

Review the addendum card thoroughly and add them to the Owner's Manuals of your affected rental cars.

Please complete the fleet warranty repair per Technical Service Bulletin NTB21-055A as soon as possible, or, if you prefer, contact your local Nissan dealer in order to arrange an appointment to have your fleet vehicle repaired as soon as possible.



For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=R20A7>.

If you have any questions that are not answered by the website above, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.