

IMPORTANT SAFETY RECALL OWNER NOTIFICATION
PROGRAMA DE SEGURIDAD IMPORTANTE NOTIFICACIÓN AL PROPIETARIO

- Your Nissan Altima vehicle is subject to a Safety Recall.
- If your vehicle is driven with the primary hood latch disengaged, the secondary hood latch on your vehicle may become contaminated with dirt or corrosion, preventing it from engaging properly. If the primary hood latch is later inadvertently released (such as when refueling the vehicle) and the secondary hood latch is stuck open, the hood may open without warning while driving and could obscure the driver's vision, increasing the risk of a crash.
- **Parts are now available to repair your vehicle.** Your Nissan dealer will replace the hood release lever spring and install a hood latch maintenance warning label free of charge.

OWNER NOTIFICATION
NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 20V-315

Dear Nissan Altima owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety, exists in certain 2013 Model Year Altima vehicles. Our records indicate you own or lease a Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall
Motivo del Retiro

If your vehicle is driven with the primary hood latch disengaged (and the hood partially opened), the secondary hood latch on your vehicle may become contaminated with dirt or corrosion, preventing it from engaging properly. If the primary hood latch is later inadvertently released (such as when refueling the vehicle) and the secondary hood latch is stuck open, the hood may open without warning while driving and could obscure the driver's vision, increasing the risk of a crash.

What Nissan Will Do
Qué Hará Nissan

Parts are now available to repair your vehicle. Your Nissan dealer will replace the hood release lever spring and apply a hood latch maintenance reminder label. This free service should take about less than an hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Nissan has included an Owner's Manual addendum card in this letter with instructions on how to lubricate and maintain the secondary hood latch mechanism per the Owner's Manual general

maintenance requirements. The card also includes a reminder to fully close and engage the primary hood latch each time before driving.

What You Should Do

Qué Debes Hacer

Review the enclosed addendum card thoroughly and add it to your Owner's Manual.

Please contact your Nissan dealer in order to arrange an appointment to have your vehicle repaired as soon as possible. Please bring this notice with you when you keep your service appointment.

Por favor, póngase en contacto con su concesionario Nissan para concertar una cita para reparar su vehículo lo antes posible. Se requiere que traigas esta notificación el día de tu cita.



For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=R20A7>.

Para obtener más información sobre el retiro, visite <https://nna.secure.force.com/recall?camp=R20A7>.

If you have any questions that are not answered by the website above, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si tiene alguna pregunta que el sitio web no haya respondido anteriormente, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.