



IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



Dear AMS (VMI) Edge/Verge II Conversion Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Vantage Mobility International (VMI) has determined that a defect which relates to motor vehicle safety exists in its Chrysler/Dodge AMS converted Edge/Verge II rear entry mobility vehicle.

IMPORTANT!

It is important that you call your AMS Edge/Verge II manufacturer as soon as possible at the number listed below

What Is Being Recalled

All Chrysler Town and Country and Dodge Grand Caravan minivans modified by VMI for AMS into the Edge/Verge II conversion, shipped between November 29, 2018 and October 3, 2019, are being recalled by VMI. Your mobility manufacturer will have access to the complete list of affected vehicles identified by FCA's Vehicle Identification Number (VIN). The VIN is a 17-digit identifier that includes both numbers and letters. It can be found on the OEM sticker, located inside the driver's side door jamb or on the driver's side dashboard, visible from the exterior facing the windshield.

The affected population is 122 vehicles.

Why Is It Being Recalled

The fuel tank was assembled with a fuel pump gasket that could deteriorate and fail over time. This may lead to the escapement of fuel or fumes, fuel gauge inaccuracy, and/or EVAP system leaks. These symptoms while not all hazardous may result in exposed risk including but not limited to the following: loss of power/running out of fuel, DTC codes, headache our nausea, fire or explosion whose severity could include injury or death and/or damage to property.



What AMS(VMI) Will Do

AMS has replacement parts available at no charge that will be made available to your local repair facility. AMS will include factory authorized instructions with the parts and technical support via email or phone to your repair facility to ensure the tank assembly is replaced correctly. Any additional materials required, and all labor costs will be covered by AMS. The estimated time to complete this repair on your vehicle will be approximately 4 hours.

After an attempt to take advantage of this recall, you may submit a complaint if you believe your brake line recall was not remedied without charge and/or within a reasonable amount of time.

Please contact:

Administrator, National Highway Traffic Safety Administration

Mail: 1200 New Jersey Ave., S.E., Washington, D.C., 20590

Call: Vehicle Safety Hotline at 1- 888-327-4236 (TTY: 1-800-424-9153)

Visit: <http://www.safercar.gov>

If you have already paid to comply with this notice, we encourage you to seek reimbursement by calling (800) 488-9082, and follow the instructions given.

What You as Owner/Dealer/Operator Should Do

Immediately call your local AMS manufacturer at 1 (855) 809-1627 to schedule your vehicle for the brake line replacement. Inform them at the time of the call that you are calling in response to this recall letter. They will work with you and your local repair facility to schedule your appointment and the shipment of parts. If you have difficulty doing this, please contact VMI directly at (800) 488-9082 for assistance.

What If You No Longer Own the Vehicle?

Please call AMS at the number listed below and forward the new owners contact information for proper and timely notification.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your AMS Edge/Verge II repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, please call **AMS Technical Support at 1 (855) 809- 1627**.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures, please contact **AMS Technical Support at 1 (855) 809- 1627** or by email at

Service@amsvans.com

We apologize for the inconvenience caused by this safety recall, but the safety of our customers is of the utmost importance.



Sincerely,

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