



YAMAHA MOTOR CORPORATION, U.S.A. 6555 Katella Avenue, Cypress, CA 90630-5101 800-962-7926

IMPORTANT SAFETY RECALL NOTICE
This notice applies to your vehicle, VIN xxxxxxxxxxxxxxxxx

Model:

May 29, 2020
990137

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that a defect which relates to motor vehicle safety exists in certain 2015-2018 XC155 (SMAX) scooters. Our records indicate that you own the affected scooter shown above.

The reason for this recall: In affected scooters, the cylinder head nuts may not have been tightened properly and could loosen, causing the cylinder head gasket to fail. If this happens, coolant might enter the combustion chamber and foul the spark plug, which could prevent the engine from starting, or the engine could stall at idle, which could result in a crash with injury or death.

What Yamaha and your dealer will do: To correct this defect, your authorized Yamaha dealer will replace the cylinder head gasket and tighten the cylinder head nuts properly per the Service Manual. This procedure takes a little over 2½ hours to perform, but be aware that your Yamaha dealer may need to keep your scooter longer. **There will be no charge to you for this procedure.**

What you should do now: Please call your Yamaha dealer to make a service appointment to have the procedure(s) performed. At that same time, you can find out how long they expect to keep your scooter to complete this service. Remember to take this letter with you when you take in your scooter.

Only ride your scooter to the dealership to be modified. You should avoid riding your affected scooter shown above whenever possible until you can get it to the dealer to have this modification performed.

If you are unable to return to the Yamaha dealer who sold you the scooter, this service will be performed by any authorized Yamaha scooter dealer. To find a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha website at www.yamaha-motor.com.

If you have had this repair performed before you received this letter, you may be entitled to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this repair. For more information, contact Yamaha Customer Relations at 1-800-962-7926.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help: If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:
Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555
Cypress, CA 90630
Or call: 1-800-962-7926

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Refer to NHTSA recall number **20V227**.

If you no longer own this Yamaha: If you have sold your scooter to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Service Support Group
Yamaha Motor Corporation, U.S.A.