

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
Thomas Built Buses, Inc.  
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High Point, NC 27260  
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September 2020  
FL849A  
NHTSA #20V-252

## **IMPORTANT SAFETY RECALL** See enclosed VIN list

### **Subject: TBB Emergency Push-out Window Labels**

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Saf-T-Liner HDX school buses with certain rear emergency exit windows manufactured April 20, 2009, through December 10, 2018.

The lettering on instruction labels for certain rear emergency exit windows measures less than 1 centimeter, as required per FMVSS 217.5.5.3(b), *Bus Emergency Exits and Window Retention and Release/Emergency Exit Identification*. Non-compliance with FMVSS 217 may delay the reaction time for certain people to open the exit, increasing the risk of injury in the event of a crash.

This is the second notice which includes the new, corrected label(s) for your bus(es) with instructions for application.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you have any questions about this recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a. m to 4:00 p. m, Monday through Friday. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure

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## Application Instructions Emergency Push-out Window Labels

### Label Part Numbers

- U.S. Label TBB 185947
- Canadian Label TBB 226657

### Instructions

1. Park the vehicle on a level surface. Shut down the engine, place the bus in park, and set the parking brake.
2. Locate the rear emergency push-out window. The label will be applied inside the bus on the glass, near the inside handle.
3. Clean a 10-inch x 10-inch area on the glass, near the inside handle. See **Figure 1** below for label location (U.S. label used for illustration purposes).
4. Apply enclosed label to the window.
5. Use a squeegee to remove any air bubbles.
6. Return the bus to service.

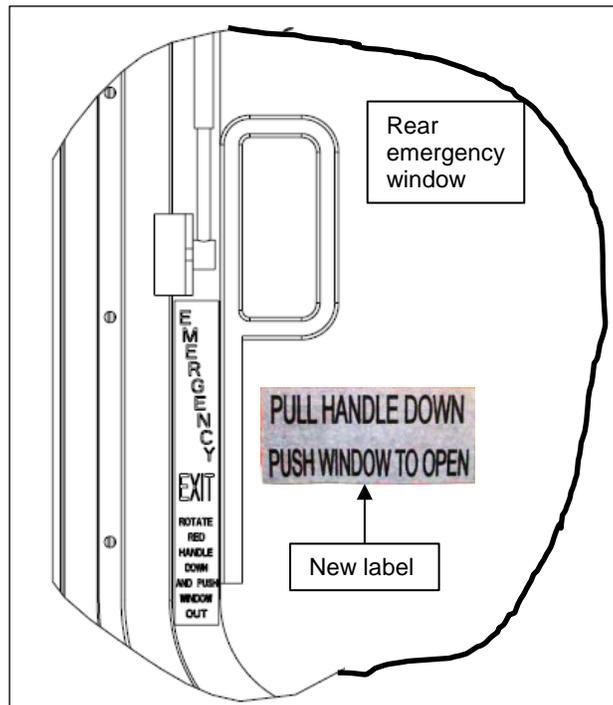


Figure 1: Area of Window with New Label Applied