



Hyundai Motor America  
P.O. Box 20839  
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 20V-248  
Hyundai Recall Number: 192

## IMPORTANT SAFETY RECALL

2016 Hyundai Genesis Coupe  
Driver-Side Air Bag

### This is an important Safety Recall.

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- To locate your nearest Hyundai dealer and schedule your appointment please visit:  
[www.HyundaiUSA.com/Campaign192](http://www.HyundaiUSA.com/Campaign192)

This notice applies to your Hyundai, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain model year 2016 Hyundai Genesis Coupe vehicles produced between March 7, 2016 and June 10, 2016 by Hyundai Motor Company (“HMC”). Our records indicate that your vehicle is affected.

### What is the problem?

The mounting bolts securing the driver-side air bag (“DAB”) to the horn sub-assembly in the subject vehicles may have been insufficiently tightened during assembly, potentially causing the air bag to detach from the steering wheel. A detached frontal air bag could increase the risk of injury during a crash.

### What will Hyundai do?

Your Hyundai dealer will check the tightness of the DAB sub-assembly mounting bolts and, if necessary, retighten them. This procedure will be performed at **NO CHARGE** to you.

### What should you do?

**Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.**

The actual time required to perform the repair may take up to one hour, however your vehicle may be needed longer, therefore we recommend scheduling a service appointment to minimize inconvenience.

### If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days

**No longer own this vehicle?**

Changes to your name, address, or if you no longer own this vehicle — Update your information and return this form using the postage-paid envelope enclosed.

**Reimbursement Notification**

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information at [www.HyundaiUSA.com/Campaign192](http://www.HyundaiUSA.com/Campaign192) or [1-855-371-9460](tel:1-855-371-9460).

**Information Change Card**

VEHICLE IDENTIFICATION NUMBER

\_\_\_\_\_

Name and address has changed (print new information below)

\_\_\_\_\_  
 LAST NAME FIRST NAME M.I.

\_\_\_\_\_  
 MAILING ADDRESS STREET APT. NO. TELEPHONE NUMBER

\_\_\_\_\_  
 CITY STATE ZIP

\_\_\_\_\_  
 E-MAIL ADDRESS

I no longer own this automobile as of \_\_\_ / \_\_\_ / \_\_\_  
DATE

It was:

- SOLD (Print name and address of new owner above, if known).
- EXPORTED       STOLEN
- DESTROYED       I have NEVER owned this Hyundai

The Vehicle Identification Number on this card is incorrect.  
 The VIN of my Hyundai is

\_\_\_\_\_