

**Product Safety Department** 

Vermeer Corporation 1210 Vermeer Rd East Pella, Iowa 50219 USA productsafety@vermeer.com

### NHTSA SAFETY RECALL NUMBER 20V-204 and 20V-206



# PRODUCT SAFETY RECALL

# **Second Notice**

Light Relocation, Reflector,
Conspicuity Tape and Rear Extension
Installation Kit
(VVK00-0006)

Model: «Model»

This notice applies to your vehicle,

Serial No: «PRD\_SRL»

June 8, 2021

Unit No: «PART\_SRL»

#### Dear «Model» owner:

This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.

In June 2020, owner notifications were sent regarding the above-referenced product safety recall. We have not received confirmation that all the machines have been updated. To read more about this potential safety hazard, a copy of the first notice is included for your reference. *Note: If Vermeer learned of your ownership after mailing of the first notice, this will be your first notice*. Vermeer Corporation is administering this field recall on behalf of Vermeer MV Solutions, Inc.

Vermeer MV Solutions, Inc. has decided that a defect, that relates to motor vehicle safety, exists in certain model year 2012-2020 Vac-Tron **«MODEL»** vacuum excavator trailers.

Our records indicate that the product safety update **may not** have been installed on your Vac-Tron **«Model»** vacuum excavators.

If the kit has **not been installed**, please contact your independent, authorized **Vermeer dealership** immediately to arrange a mutually acceptable time and location to have your machine upgraded **at no cost** to you for labor or materials. The installation of this kit is estimated at 7 hours of labor for VVK01, 2 hours of labor for VVK02, and 8 hours of labor for VVK03. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features**.

Contact your local Vermeer dealer: «SERV\_DLR\_NAME»

«SERV DLR ADD1»

«SERV DLR CITY STATE ZIP»

«SERV DLR COUNTRY»

Telephone: «SERV DLR PHONE»

If the kit has been installed, please inform the product safety department using the contact methods below.

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1

Telephone: 641-621-7060

Email: <u>productsafety@vermeer.com</u>

Please provide your unit's model and serial number when contacting us. *Note: The model and serial number is shown at the top center of this letter.* 

We regret any inconvenience that these corrective measures may cause you. This required work is for safety of the towing vehicle driver and occupants, as well as others traveling on public roadways or in the immediate area while being towed.

## Regards,

**VERMEER MV SOLUTIONS, INC.** 

Enclosure: First Notice Owner Letter – June 5, 2020

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer product safety by email at productsafety@vermeer.com or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.