



Great Dane

**IMPORTANT SAFETY RECALL NOTICE
NHTSA Recall 20V-202**

Date: April xx, 2020

VIN's: SEE ATTACHED

Re: Axle Nut Retaining Clips

To Whom It May Concern:

This notice is being sent in accordance with the requirements of the National Traffic Motor Vehicle Safety Act.

Great Dane LLC has decided that a defect may exist in certain model year 2020 and 2021 refrigerated van trailers manufactured in our Statesboro facility. Our records documenting the axle nut retaining clips being installed and properly seated are missing.

Since disengagement or omission of the axle nut retaining clips could lead to excessive wheel end play and/or result in a loss of control or a crash, Great Dane LLC has produced a field inspection and repair procedure to address this possible defect. You should immediately present the trailers referenced on this letter to a Great Dane Branch or Dealer service facility for inspection of the axle nut retaining clips. To find a branch or dealer service facility you may visit www.greatdane.com and click on the "Locations" tab or by calling Great Dane Customer Service at (877) 369-3493. It is estimated that this inspection/repair will take one to two hour(s) and will be performed free of charge.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Great Dane Customer Service at (877) 369-3493.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

www.greatdane.com

131 Technology Circle | Savannah, GA | 31407 | Office: 912.644.2100 | Fax: 912.644.2164
P.O. Box 67 | Savannah, GA | 31402



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If you conclude that Great Dane LLC has not enabled you to remedy this condition without charge and/or in a reasonable time, a complaint may be submitted to the:

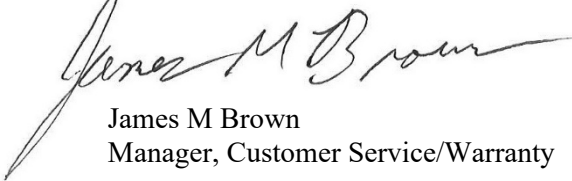
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

-or-

Call the toll free Vehicle Safety Hotline: 1-888-327-4236; (TTY: 800-424-9153) or go to <http://www.safercar.gov>)

We regret any inconvenience that this situation may have caused. Great Dane LLC wants to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely,



James M Brown
Manager, Customer Service/Warranty

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