

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall No. 20V170

Affected VIN: «Vin»
«PdiFirstName» «PdiLastName»
«PdiAddress1»
«PdiCity», «PdiProvince» «PdiPostalCode»

7/7/2020

RE: Affected models:
2018, 2019, 2020 – VITPILEN 701
2019, 2020 – SVARTPILEN 701

Dear Husqvarna Motorcycles Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Husqvarna Motorcycles North America, Inc. has decided that a defect which relates to motor vehicle safety exists with the motorcycle models and years listed above. On affected motorcycles, during operation or while sitting still it is possible that fuel can seep or leak out of the fuel level sensor mounting area and fuel pump mounting area. The presence of a leak could result in the possibility of damage or possible fire, which could cause injury or death to the rider or others.

It is necessary to have a newly developed fuel tank along with new gaskets for the fuel level sensor, fuel pump and fuel tank insert installed. A new flash file will also need to be downloaded and updated into the dashboard for proper fuel calibration. This work must be performed by an authorized Husqvarna Motorcycles dealer and will be done free of charge.

Husqvarna Motorcycles North America, Inc. previously sent you a letter dated 4/8/2020 informing you that it is possible that fuel can seep or leak out of the fuel level sensor mounting area and fuel pump mounting area and was being investigated by Husqvarna Motorcycles. At that time a remedy was in the process of being determined.

The cause of the defect is due to the sealing design of the current version fuel tank. It does not allow for proper sealing between the fuel tank and fuel level sensor mounting area and fuel pump mounting area. To remedy this defect, a new fuel tank with thicker walls has been developed to install on the motorcycle to prevent fuel leakage. The thicker tank walls prevent unevenness at the fuel level sensor mounting area and fuel pump mounting area and improve sealing behavior. The increased wall thickness reduces the tank volume by approximately 0.8 liters. The total fuel tank capacity of the new fuel tank is approximately 11.2 liters.

Please contact your authorized Husqvarna Motorcycles dealer (log onto www.husqvarna-motorcycles.com for a complete dealer listing) as soon as possible to arrange for installation of the replacement new fuel tank and gaskets. It is suggested that you call your local authorized Husqvarna Motorcycles dealer to make an appointment to have the recall repair performed. The replacement procedure will take approximately 1.0 hour. However, it may be necessary to leave your motorcycle with the dealer for a longer period of time depending on their work schedule. Please present a copy of this letter along with your motorcycle to your local authorized Husqvarna Motorcycles dealer. There will be no charge for this service.

If you have previously paid for repairs related to this defect, please contact Husqvarna Motorcycles North America, Inc. Customer Relations at (888) 985-6090 for possible reimbursement consideration.

If you have any questions related to the content of this letter, please contact Husqvarna Motorcycles North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, if you believe that Husqvarna Motorcycles has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform Husqvarna Motorcycles North America, Inc. of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We apologize for any inconvenience and want to assure you that our commitment together with all Husqvarna Motorcycles Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,
Dealer Services Department
Husqvarna Motorcycles North America, Inc.

Customer Record Update Form

NOTICE: If you no longer own this motorcycle or have had an address change please complete the following portion of this letter and return to Husqvarna Motorcycles in the enclosed self-addressed prepaid postage envelope.

Please complete and return this portion to Husqvarna Motorcycles if ownership of the referenced motorcycle has changed. Please print legibly.

The new address is or I have sold the motorcycle to:

New owner's name _____	«Vin»
Address _____	«PdiFirstName» «PdiLastName»
City _____ State _____ Zip _____	«PdiAddress1»
Phone number _____	«PdiCity»,«PdiProvince» «PdiPostalCode»
Email _____	
Date of Resale _____	

Returning this form will help us to contact the current owner and will enable us to update our records so you can be assured not to receive notifications for this motorcycle in the future. Thank you.