



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: 20V-167  
Safety Advisory: RC000186  
May 2020

**IMPORTANT SAFETY RECALL**

**This notice applies to your vehicle: «VIN»**

«Owner\_name»  
«Street»  
«City», «State» «Zip»

Dear «Owner\_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that a safety defect exists in certain TMC motorhomes based upon notification by Daimler Trucks North America LLC (DTNA) that a defect which relates to motor vehicle safety exists in certain Freightliner chassis that were used to manufacture your TMC motorhome. DTNA was issued recall 20V-127 by the National Highway and Safety Administration (NHTSA) to remedy this defect. DTNA's recall number is FL845. To assist DTNA and NHTSA in identifying the final vehicles manufactured, TMC is also conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for  
this recall***

It has been decided that certain TMC motorhomes subject to this recall campaign have insufficiently torqued caliper mounting bolts that may not provide adequate clamping force between the brake caliper and the brake anchor plate, potentially resulting in reduced brake effectiveness, which could increase the risk of a crash.

***What we  
will do***

TMC has provided your address and owner information to DTNA to assist them in contacting you and providing you with all of the details available to remedy your vehicle. DTNA will be handling the repair of your vehicle at an authorized Freightliner dealer. This will be done for you, the owner, free of charge.

***What we need  
you to do***

You should have received or will be receiving a recall notice from DTNA regarding this recall and what you need to do to have your vehicle repaired. If you have questions about this Recall, please contact the DTNA Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com. For other concerns, you may contact the DTNA Customer Assistance Center at (800) 385-4357 or the TMC Warranty/Service Department at (877) 855-2867.

If after contacting DTNA or TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**Thor Motor Coach**

Hanah Klodzinski  
Recall Compliance Coordinator  
cc: National Highway Traffic Safety Administration (NHTSA)

