

Herndon, April 29th, 2020

# IMPORTANT SAFETY RECALL – NHTSA Recall No. 20V-151

# This notice applies to Your Lamborghini Aventador SVJ with the VIN

Automobili Lamborghini America LLC

Dear Lamborghini Owner, Lessee,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Automobili Lamborghini S.p.A. has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2020 Aventador SVJ Coupè and Roadster vehicles. Our records indicate that you are the owner of a vehicle in this recall.

# What is the issue?

The affected vehicles might not have properly assembled internal door handle mechanisms. Over time the internal door handle may fail and the door cannot be unlocked from the inside, posing an entrapment risk.

If a door cannot be opened with the interior handle in the case of an emergency, it can increase the risk of injury for the driver or passenger. The outside handles operation is guaranteed by a different component and its functionality is not affected. Therefore, it is still possible to open the doors normally from the outside.

For all the reasons set forth above, it is therefore necessary to repair these vehicles. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

# What Do You Need to Do?

In the interest of the safety of your passengers, as well as your own safety, contact your authorized Lamborghini dealer immediately to schedule an appointment to have this important free repair performed as soon as possible. You can locate your nearest authorized Lamborghini Dealer at:

https://www.lamborghini.com/en-en/ownership/dealer-locator

Your vehicle is affected

2200 Ferdinand Porsche Drive Herndon, VA 20171 USA Telephone +1-866-681-6276 Fax +1-248-754-6599

# What will Lamborghini do?

We will replace the internal door handle for free. The repair could take up to 1 hour. We apologize for any inconvenience this recall may cause. Please bring this letter and your Service Booklet with you when you visit the dealer, so that we can make all necessary entries.

#### What if you are not the current owner of this vehicle?

You can update your vehicle ownership or contact information by filling out the enclosed document (Appendix A) and sending it to Lamborghini by following the detailed instructions present on it.

# If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

#### What if you have questions or experience problems?

Should you need additional assistance, you may contact Lamborghini Customer Care at:

Email at CustomerCareAmerica@lamborghini.com or by calling 1-866-681-6276 from 9 AM to 5 PM Eastern Time, Monday through Friday.

If your Lamborghini Dealer is unable to remedy the defect within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

You may be eligible for a refund of previously paid repairs. In case you have been charged for a repair related to the internal door handle non operative, Lamborghini will verify the service history and proceed with the full reimbursement in case the defect is directly related to this recall content.

We sincerely apologize for any inconvenience this recall may cause; however, be assured that Lamborghini is concerned about your safety and security.

Yours faithfully,

Alessandro Farmeschi President & CEO Automobili Lamborghini America LLC

Remé Suettenu

Rene Sueltzner Head of After Sales Automobili Lamborghini America LLC

# Appendix A

Automobili Lamborghini America LLC

**Customer Service Department** 

2200 Ferdinand Porsche Drive

Herndon, VA 20171

Email:

CustomerCareAmerica@lamborghini.com

Fax: + 1-248-754-6599

Vehicle Identification Number (VIN)

Vehicle cannot be checked because it has been:

<ul> <li>Scrapped</li> <li>stolen</li> <li>sold to a domestic buyer</li> <li>sold to an overseas buyer</li> </ul>	
to new address:	
Name:	
First name:	
Street:	House No.:
ZIP code:City:	
Country:	

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