



Consumer Affairs  
P.O. Box 685003  
Franklin, Tennessee 37068-5003  
A Division of Nissan North America, Inc.

## IMPORTANT SAFETY RECALL PROGRAMA DE SEGURIDAD IMPORTANTE

### OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

### NHTSA RECALL 20V-145

Dear INFINITI Q60 owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. INFINITI has decided that a defect which relates to motor vehicle safety, exists in certain Model Year 2020 INFINITI Q60 vehicles. Our records indicate you own or lease an INFINITI vehicle subject to this recall as identified by the Vehicle Identification Number (VIN) on the inside of this notice.

#### Reason for Recall Motivo del Retiro

Due to a manufacturing process issue, certain Model Year 2020 INFINITI Q60 vehicles may be equipped with left-hand and/or right-hand rear seat belt assemblies that have been manufactured out of specification. In certain cases of severe, multi-impact crashes, an affected rear seat belt assembly may not properly restrain the passenger, increasing the risk of injury.

#### What INFINITI Will Do Qué Hará INFINITI

Your INFINITI retailer will inspect the manufacturing date on the rear seat belt tags in your Q60 and replace the right hand, left hand, or both seat belt retractor assemblies if they were manufactured within the affected production period; at no charge. This free service should take approximately one (1) hour to complete, but your INFINITI retailer may require your vehicle for a longer period of time based upon their work schedule.

#### What You Should Do Qué Debes Hacer



Contact your INFINITI retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=R20A5>.

Comunícate con cualquier concesionario INFINITI a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita. Para obtener más información sobre el retiro, visite <https://nna.secure.force.com/recall?camp=R20A5>.

If the retailer fails to, or is unable to make the necessary repairs free of charge, you may contact the INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-662-6200.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.