

IMPORTANT SAFETY RECALL NOTICE 20V-133
This notice applies to your vehicle(s) identified on the attached list

April 2020

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

What is being recalled?

Micro Bird has decided that a defect which relates to motor vehicle safety exists in certain 2004-2021 T-Series, G5 and MBII school buses, built on Ford, Ford Transit and GM chassis, manufactured between November 2, 2004 and March 6, 2020 equipped with a rear emergency door retaining device.

Why is it being recalled?

The rear emergency door retaining device may prematurely stop working properly.

What is the safety issue?

The rear emergency door retaining device may break apart and/or stop retaining the emergency door in the open position, which may cause the door to close during emergency evacuation of the vehicle, increasing the risk of injury.

What are we asking you to do?

- 1- Locate the affected unit(s) in your fleet and visit MB Recall Portal at <https://recall.microbird.com/> to order your repair kit(s). You will need your Identification Code to access your account on the portal. Your Identification Code is provided with this recall (See the Memo Micro Bird Recall Portal). Please, keep it on file for you will need it to file your claim on the portal after repair.
- 2- For reimbursement, visit MB Recall Portal at <https://recall.microbird.com/> or complete the reply sheet for each repaired vehicle and send it back to Micro Bird Corporation Inc. by fax at 819 475 9633 or by email at Rec20-084@microbird.com. This will enable us to update our files

What will Micro Bird do?

Micro Bird will provide a repair kit as well as field modification instruction to mitigate this recall at no charge. It will be the responsibility of the bus owners to execute the mitigation.

When will the repair kit be available?

Micro Bird do not anticipate being able to start shipping before **July 2020**.

How long will it take?

The time allotted by Micro Bird Inc. for the repair is 6 minutes per vehicle

For more information about this recall, please contact us by email at Rec20-084@microbird.com

If you have concerns you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Best regards,



Marie Claude Gagnon
Product Certification and Specification Specialist
Micro Bird Corporation Inc.

Changed address or sold the vehicle?

If you have changed address, or have sold the vehicle, please complete the form at the end of this letter, sign and date it, then send it to Micro Bird Corp. by fax at 819 475-9633 or by email at Rec20-084@microbird.com so we can update our records. The information you provide will be used to notify the new owner about this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within ten (10) days.

Recall # 20-084-RUS / NHTSA Recall # 20V-133

DO NOT COMPLETE THIS SECTION UNLESS: Your company changed its name, moved or no longer own this vehicle.

Vehicle serial number: _____

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):

- I no longer own the vehicle, it has been sold or traded to:

Name: _____

Address: _____

City: _____

State: _____ Phone: _____

Zip code: _____

Signature: _____ Date: _____