

U.S. Department of Transportation



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T1 P1 0015 RECALL NOTICE

PBT-20PBA

Recall Notice: 20PBA

IMPORTANT SAFETY RECALL

May 4, 2020

Subject: Safety Recall - 20PBA Left-hand Underhood Jumper Teminal Battery Cables

NHTSA # - 20V130

EXPIRATION DATE: NONE

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect, which relates to motor vehicle safety, may exist in certain Model 365, 389, 567, and 579 vehicles manufactured between April 18, 2014 and March 09, 2020 with a left-hand under hood jumper start terminal. Your vehicle may have jumper terminal battery cables that are too long, or are eligible for improved routing. Battery cables that are too long may chafe against the left front suspension leaf spring, which could cause a short circuit, fire under the hood, or increased risk of crash.

What is the problem? Underhood jumper terminal battery cables may be too long.

What will your dealer do? Inspect your vehicle for cable interference or chafing, and if needed, tie the cables to

prevent chafing or replace the cables.

What should you do? Please contact your Peterbilt dealer to schedule an appointment for these services.

Peterbilt Motors Company has initiated this recall to remedy the defect immediately at no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at www.Peterbilt.com or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number 20PBA and the NHTSA number 20V130. This repair may take up to **2.0 hours** of labor depending on dealer scheduling.

If you had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Services Department, phone 940-591-4220.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner's name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,

Michelle Ponsonby

Director of Customer Service Peterbilt Motors Company

Scan this QR code to open the Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 20PBA and are owned by