



March 9, 2020

Customer Address

The Lion Electric Co.
921 Chemin de la Rivière du Nord
Saint-Jérôme (Québec) J7Y 5G2
T (450) 432-5466 F (450) 592-7566

IMPORTANT SAFETY RECALL 20V123

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Title 49, United States Code Chapter 301, administered by the National Highway Traffic Safety Administration. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Description of the vehicle(s) affected by the defect

Make: Lion

Model: LionC and Lion360

Year: 2015-2020

Vehicle Identification Number (VIN): see Appendix A

Recall number issued by NHTSA: 20V123



Description of the defect

The Lion Electric Co. has detected a defect related to motor vehicle safety in certain electric and diesel Lion school buses 2015-2020. The defect which is the subject of this notice relates to the tightening torque applied to the bolts of the pitman arm and the i-shaft, both linked to the power steering box under the hood at the front of the vehicle. The tightening forces of the bolts of these two components are lower than the manufacturing requirements due to the use of inadequate hardware. The mechanical connection between the steering wheel and the wheel should be compromised, which could cause a complete loss of steering and thus cause loss of control of the vehicle. This defect represents an issue for human security and is likely to cause a crash.

Corrective Measures

The defect will be corrected by replacing the hardware. A Lion representative will contact you to book an appointment at your facility. Lion will cover the costs of this corrective measure. The time required to complete the repair is approximately 25 minutes.

Contact

For any question, do not hesitate to contact the service department at the (450) 432-5466 Ext. 229.

If you no longer own this vehicle, please contact Lion provide the new owner information. Lion will then contact the new owner.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.



If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Our priority is to provide you with a product of the highest quality and security levels at all time. We apologize for the inconvenience and thank you for your trust and valuable cooperation.

Khalid Hammani

Quality director