



M. H. EBY, INC.

- Headquarters: 1194 Main St., PO Box 127, Blue Ball, PA 17506 • 717-354-4971 • 800-292-4752 • Fax: 717-355-2114
- Ohio Division: 4435 SR 29, PO Box 137, West Jefferson, OH 43162 • 614-879-6901 • 800-752-0507 • Fax: 614-879-6904
- Iowa Division: 1708 Eby Drive, PO Box 156, Story City, IA 50248 • 515-733-5207 • 866-894-3297 • Fax: 515-733-5262

IMPORTANT SAFETY RECALL 20V-117

[Redacted]

Dear Sir or Madam:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

M. H. EBY has decided that a potential safety defect exists in certain hydraulic hoists provided by Harsh International Company. Accordingly a recall to address this issue is being initiated effective March 8, 2019.

The defect involves a cotter pin which maybe undersized and or incorrectly installed in hydraulic hoists manufactured by Harsh International Company between February 2017 and February 2020. This may result in cotter pin falling out causing the cross shaft to shift allowing for the top of the hoist to disengage causing a piston failure. Attached please find detailed instruction of the inspection process and installation of the bolt and nut. M H EBY will supply to the owner of the truck body all replacement parts. There is no cost to the owner for this recall. In the event your current service facility cannot attend to this in a timely manner, Please contact M H EBY Warranty department at 717-354-1458 to make arrangements for an inspection and repair.

To be reimbursed for your expense to have the hoist checked and the cotter pin replaced with a bolt and locking nut you must submit a paid receipt to:

M H EBY Inc.

1194 Main St

Blue Ball Pa. 17506

Attention Warranty Department

The truck body serial number(s) for the affected unit (s) is /are:

14919. Current status of recall: **NOT COMPLETED**

The truck body Serial Number(s) for the affected unit (s) is /are:

Current status of recall: **NOT COMPLETED**

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact M H EBY Warranty Department at 717-354-1458 or by e-mail Dave.Baltz@MHEBY.com

If you believe that M H EBY inc. or its service provider has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.



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Sincerely,

David Baltz

David Baltz

Warranty Manager

M H EBY Inc