

**customerservice@chtcusa.com**

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**From:** customerservice@chtcusa.com  
**Sent:** Thursday, February 20, 2020 10:49 AM  
**To:** [REDACTED]  
**Cc:** ken.ho@chtcusa.com; marvin.c@chtcusa.com; yu.chen@chtcusa.com;  
calvin.wen@chtcusa.com; jan.chan@chtcusa.com  
**Subject:** ADA disable procedure from CHTC bus group  
**Attachments:** Platform Lifter Disable Procedure.pdf

Dear Customer

This is a notice letter regarding to FMVSS 403, wheel chair platform lifter, which compliance is under processing.

CHTC bus VIN: [REDACTED] equipped Hidral Gobel wheel chair platform lifter is now official confirmed not yet classify

to compliance. Per previous discussion, please stop any usage of the platform lifter immediately, and follow our instruction

to disable the platform lifter to prevent further operation. CHTC Bus Group will inform an update on classification to compliance

and/or an available retrofit.

**Customer Service Department**



**CHTC BUS GROUP**

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