



<p>Safety Recall: 20V-091 2019-063 March 2020</p>

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «vin»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2013-2014 Seismic 9C and 2015 Pinnacle fifth wheels.

Reason for this recall

Due to a part number entry error for axle size and description, the axles installed on the fifth wheel frame are incorrect. The current axles have a load rating of 6,000 lbs. when the design specified axle rating of 7,000 lbs. With underrated axles, there is a risk of overloading your suspension system. Overloading suspensions systems could cause failure of leaf springs and/or bending of axles, which would increase the risk of an accident.

Recall Remedy

Remove and replace the current 6,000 lbs. axles with 3,000 lbs. leaf spring with 7,000 lbs. axles with 3,500 lbs. leaf springs.

What we need you to do

Please contact a Jayco Dealer as soon as possible to schedule an appointment. The Recall Remedy is **free of charge** and will take approximately 3 hours to complete.

Please report changes to your contact information and/or ownership status using the form on the back of this letter.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and customer service you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Jayco Towables