

RENOTIFICATION

IMPORTANT SAFETY RECALL

(NHTSA Recall Number: 20V088) This notice applies to your vehicle: (Insert VIN)

JANUARY 21, 2022

THIS IS A RENOTIFICATION TO AN EARLIER COMMUNICATION ISSUED ON JUNE 5, 2020 WHICH NOTIFIED ALL OWNERS OF THE AFFECTED 2006-2010 MODEL YEAR SEDONA VEHICLES OF A SAFETY RECALL. OUR RECORDS INDICATE THAT YOU ARE THE CURRENT REGISTERED OWNER OF THIS VEHICLE AND THAT IT HAS NOT YET BEEN REPAIRED.

KIA IS REQUESTING THAT YOU CONTACT AN AUTHORIZED KIA DEALERSHIP IMMEDIATELY TO SCHEDULE AN APPOINTMENT TO HAVE A NEW RELAY INSTALLED IN YOUR VEHICLE'S MAIN JUNCTION BOX AT NO COST TO YOU.

IF YOU HAVE ALREADY TAKEN YOUR VEHICLE TO A KIA DEALER AND HAD THIS SAFETY RECALL PERFORMED, PLEASE DISREGARD THIS NOTICE.

IMPORTANT SAFETY RECALL

(Follow-Up Notice) (NHTSA Recall Number: 20V088) This notice applies to your vehicle: (Insert VIN)

June 5, 2020

Dear Kia Sedona Owner:

Kia has identified a defect in your vehicle which relates to motor vehicle safety

This notice is a follow-up letter sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Kia Motors has decided that a defect which relates to motor vehicle safety exists in certain 2006-2010 MY Kia Sedona vehicles. The defect can result in a fire in your vehicle's engine compartment. Our records indicate that you own or lease one of the potentially affected vehicles.

What Is The Problem?

The Hydraulic Electronic Control Unit (HECU) assembly controls the Anti-Lock Braking System (ABS), Electronic Stability Control System (ESC) and Traction Control System (TCS) in your vehicle. When the vehicle is in the key OFF position and parked, the HECU remains energized. If moisture enters the HECU, an electrical short circuit could occur even though the vehicle is turned off and parked. An electrical short circuit inside the HECU increases the risk of an engine compartment fire, even when the vehicle is turned off, increasing the risk of injury.

Kia Will Install a New Relay In The Main Junction Box At No Cost For Parts Or Labor To You.

Kia has advised its authorized dealers to install a new relay in your vehicle's main junction box. The repair work will be performed at Kia's expense at no cost to you. The actual time required to perform the repair will be approximately 1 to 2 hours. However, your vehicle may be needed longer, and, therefore, we recommend scheduling a service appointment to minimize inconvenience. Please contact your dealer for an exact estimate of how long they may need your vehicle for this repair.

What Should You Do?

• In the interest of the safety of your passengers, as well as your own safety, please immediately contact your Kia dealer to arrange for the recall repair to be conducted.

- Park your vehicle outdoors and away from any other vehicles or structures until you have the recall repair performed.
- To find your nearest dealer, visit www.kia.com and click the "Find Dealer" button in the upper right corner ("Dealers" on a mobile device). You can also use the QR code below with your mobile device to access this information (see the bottom of this letter for more information about QR code use):



What If You Have Already Paid To Have This Situation Corrected?

If you have incurred expense to remedy this issue prior to the date of this notice, you may have the opportunity to obtain reimbursement for that expense. You may submit your receipts online to Kia via the Owners section of www.kia.com or mail your receipts with a copy of the attached Request for Reimbursement form directly to Kia for review and consideration:

> **Consumer Assistance Center** Kia Motors America, Inc. P.O. Box 52410 Irvine, CA 92619-2410 1-800-333-4542

Pursuant to the General Reimbursement Plan issued by Kia pursuant to Federal Regulation 49 CFR 573.13, Kia will use its best efforts to respond to your claim within sixty (60) days of receipt and at that time Kia may either accept or reject that claim or it may request more information to evaluate the claim.

Have You Changed Your Address Or Sold Your Kia?

If you have changed your home address, sold your Kia vehicle, or no longer own your vehicle, please complete the attached prepaid "Change of Address/Ownership" card and mail it to us. You can also contact the Consumer Assistance Center phone number listed above.

What If You Are A Vehicle Lessor?

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What If You Have Other Questions?

If your dealer does not respond to your service request in a timely manner, we suggest that you call Kia's Consumer Assistance Center at 1-800-333-4542. This number has TTY capability. If you still are not satisfied that we have remedied this situation without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

This action has been taken in the interest of your safety, and we regret any inconvenience this situation may cause you.

Sincerely,

Consumer Affairs Department

QR Code Use:

- A QR Code is a square, 2-dimensional barcode that can be read by mobile devices loaded with an appropriate barcode or QR Code Reader App. The app reads
- A QK code is a square, 2-dimensional barcode that can be read by induce devices baded with an appropriate barcode of QK code Reader App. The app reads the barcode image and then launches/uploads the specific information the code contains, such as URLs, text, photos, videos. With a mobile device, download a QR Code Reader App. With many devices, you can do this through an app store or marketplace. Open the QR Code Reader App on your mobile device. The app will utilize your device's camera. Center the code in the camera viewing area. With some apps, the URL or other information will automatically load when the code is recognized. For others, you may have to snap or take a picture of the QR code. Refer to the QR Reader Code App instructions.

REQUEST FOR REIMBURSEMENT FORM – SAFETY RECALL CAMPAIGN SC186 – 2006-2010 MY SEDONA HYDRAULIC ELECTRONIC CONTROL UNIT (HECU)

If you have incurred expense to remedy this issue prior to the date of this notice, you may have the opportunity to obtain reimbursement for that expense. You may **submit your receipts online to Kia via the Owners section of www.kia.com** (MyKia>Contact Us or directly at this link: https://ksupport.kiausa.com/ConsumerAffairs).

<u>If you do not have access to a computer or prefer to submit your request by mail</u>, please complete this Request for Reimbursement and mail it to the following address for review and consideration, along with backup documentation:

Consumer Assistance Center Kia Motors America, Inc. P. O. Box 52410 Irvine, CA 92619-2410 1-800-333-4542

Please allow at least sixty (60) days for review and response.

Customer First Name:					Custo	omer L	ast Na	ame:							
Customer Address:															
Customer City:						ZIP:									
Phone #:	()	-		Email										
Vehicle Identification Number:															
Mileage at Time of Repair:						Date of Repair:				/ /					
Amount of Reimbursement Requested:															

Attach the following:

• Repair Order showing:

- Name & address of person paying for the repair
- Vehicle Identification Number (VIN) of vehicle repaired
- Description of the problem repaired
 - Date of repair, mileage at the time of repair and total cost of claimed repair expense

Evidence of Payment of Repair showing:

- Date of Payment
- Amount Paid (e.g., copies of cancelled check or credit card receipt)

I certify that the documents attached to this Request for Reimbursement are true and accurate and should be used as the basis for a reimbursement to me under this safety recall campaign.

CLAIMANT'S SIGNATURE:

Signature

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