



March 18, 2019

Name  
Address  
City, State Zip

## **IMPORTANT SAFETY RECALL NOTICE: 20V051**

### **IMPORTANT SAFETY RECALL**

**This notice applies to your vehicle(s):**

Dear KME Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### **Why is a recall being conducted?**

KME has decided that a defect which relates to motor vehicle safety exists in certain model year 2015-2020 KME vehicles manufactured from August 2014 through November 2019 equipped with Pelican 9410 and 9415 NiMH Flashlights.

Pelican informed KME that there is a potential problem with aged battery packs in these models during the charging process. The battery pack can become unstable and explode while charging, creating a risk of injury and damaging the light and property in the process.

Note: 9410L & 9415 Z0 are NOT included in this safety recall.

#### **What are we doing about the problem?**

KME will work with Pelican to arrange for the return and repair or the replacement of the affected products at no cost to the vehicle owner. The estimated time to complete the replacement is one hour.

## What should you do?

Check the light's logo area to verify if the light is one of the recalled models. If it is, stop charging and using the flashlight immediately. Please contact your KME Dealer or KME Customer Service at (570) 669-5230 to arrange for your vehicle(s) to be remedied.

INCLUDED WITH THIS LETTER IS AN OWNER RESPONSE CARD TO BE FILLED OUT AND RETURNED TO KME. Please have your Truck VIN or GSO available. After the repair has been completed, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and return it to:

*Mail: KME, One Industrial Complex, Nesquehoning, PA 18240*

*E-mail: [bpolgreaan@kmeffire.com](mailto:bpolgreaan@kmeffire.com)*

*Fax: (570) 669-5182*

## What if you no longer own this vehicle?

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

**Federal law requires any lessor who receives a notification of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.** If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement, contact our customer service department at (570) 669-5230.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

KME, Inc.

From: \_\_\_\_\_  
(Customer name)

To: KME Fire Apparatus  
One Industrial Complex  
Nesquehoning, PA 18240

**RE: NHSTA Recall No. 20V051**

Date: \_\_\_\_\_  
KME GSO(s) or VIN(s) \_\_\_\_\_

- .....
- This vehicle was inspected and repaired according to instructions.
  - This vehicle was inspected and determined to not need repair.
  - This vehicle was sold to: \_\_\_\_\_ Name, Address, City, State/ZIP
  - This vehicle was stolen.
  - This vehicle was destroyed.

\_\_\_\_\_  
**Owner's (or Former Owner's) Signature**

**IMPORTANT SAFETY RECALL INFORMATION**



Issued in Accordance  
With Federal Law



Please return this form by fax (570) 669-5182, by E-mail to [bpolgrian@kmeffire.com](mailto:bpolgrian@kmeffire.com), or by phone (570) 669-5230.