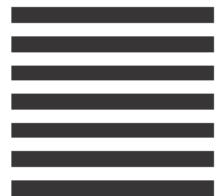




NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO 1569 ANAHEIM CA

POSTAGE WILL BE PAID BY ADDRESSEE



CUSTOMER RELATIONS
ISUZU MOTORS AMERICA LLC
1400 S DOUGLASS RD STE 100
ANAHEIM CA 92806-9966



↑ Tear here ↑

ISUZU

ISUZU MOTORS AMERICA, LLC
1400 SOUTH DOUGLASS ROAD
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ANAHEIM, CA 92806

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1

IMPORTANT SAFETY RECALL INFORMATION

U.S. Department of Transportation

Issued in Accordance
With Federal Law

NHTSA
www.nhtsa.gov

SAFETY RECALL NOTICE

IMPORTANT SAFETY RECALL

NHTSA Recall 20V-026

This notice applies to your vehicle, [REDACTED]

OCTOBER 2020

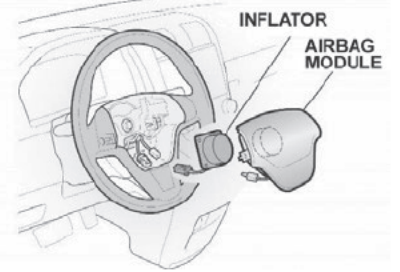
Dear Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Your vehicle [REDACTED] 1998 model year Isuzu Oasis is involved in safety recall NHTSA 20V-026.

WHAT IS THE REASON FOR THIS SECOND NOTICE?

In March 2020, a notice was mailed to inform you that Honda has decided that a defect which relates to motor vehicle safety exists in certain 1998 to 1999 model year Isuzu Oasis vehicles, and that replacement parts needed to perform the final repair were not available. **This notice is being sent to inform you that these parts are now available.**

As stated in the initial notice, due to a manufacturing issue, the inflator inside the driver frontal airbag module may absorb moisture, which may cause the driver frontal airbag to malfunction in a crash where the airbag deploys. The airbag could under-inflate during deployment, increasing the risk of injury to the driver. The airbag inflator could also rupture during deployment, with metal fragments possibly striking the driver or passengers, increasing the risk of serious injury or death.



WHAT WILL WE DO?

The dealer will inspect the driver frontal airbag and, if necessary, replace the inflator with an inflator of a different design for free.

WHAT SHOULD YOU DO?

American Honda Motor Co. Inc. has authorized its Dealer network to do the work on this recall. Please contact your nearest Honda dealer and make an appointment to have your vehicle's driver frontal airbag inflator inspected and, if necessary, replaced with an inflator of a different design for free. If you need assistance, or have difficulty locating a Honda Dealer, please call Isuzu's National Owner Relations Department at 1-800-255-6727. An Isuzu representative will assist you as necessary. Once you make an appointment for your vehicle, be advised that the total replacement process may take approximately 30 minutes. However, the dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time. ***If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.***

CHECK YOUR VEHICLE FOR OPEN RECALLS

You can check your vehicle's eligibility for repair under this or any other recall. Please access Isuzu's *Vehicle Campaign Information Lookup* tool at www.isuzu.com and enter your Vehicle Information Number (VIN).

DO YOU HAVE QUESTIONS?

If you have questions or concerns please contact our National Owner Relations Department at 1-800-255- 6727, or email us at customerservice@isza.com.

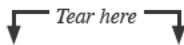
If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the agency's toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Motors America, LLC

IMPORTANT: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.



- () Phone
 City
 Address
 Name

NEW ADDRESS INFORMATION



_____ Signature
 Sold vehicle, new owner / address below
 Moved, new address below
 Totaled/scrapped _____ Date / _____
 Stolen _____ Date / _____
 Never owned _____ Date / _____

Oasis Airbag Inflator
Safety Recall
20V-026

Change of Ownership / Address

