



Hyundai Motor America  
P.O. Box 20839  
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 20V-022  
Hyundai Recall Number: 187

## IMPORTANT SAFETY RECALL

2020 Kona  
Gross Axle Weight Rating

### This is an important Safety Recall.

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- To locate your nearest Hyundai dealer and schedule your appointment please visit:  
[www.HyundaiUSA.com/Campaign187](http://www.HyundaiUSA.com/Campaign187)

This notice applies to your Hyundai, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain model year 2020 Hyundai Kona vehicles produced between November 13, 2019 and December 26, 2019 by Hyundai Motor Company in the Republic of Korea. Our records indicate that your vehicle is affected.

### What is the problem?

The certification label in the subject vehicles may indicate incorrect values for the Gross Axle Weight Rating (“GAWR”) resulting in a failure to comply with CFR Part 567, “Certification.” An incorrect GAWR could result in the vehicle becoming overloaded. An overloaded vehicle could increase the risk of a crash.

### What will Hyundai do?

Your Hyundai dealer will install new label stickers over the affected areas of the certification label. This procedure will be performed at **NO CHARGE** to you.

### What should you do?

**Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.**

The actual time required to perform the installation will take less than one hour, however your vehicle may be needed longer, therefore we recommend scheduling a service appointment to minimize inconvenience.

### If you have other questions

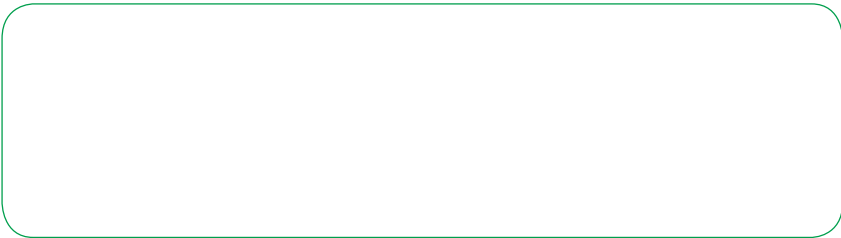
If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days

**No longer own this vehicle?**

Changes to your name, address, or if you no longer own this vehicle — Update your information and return this form using the postage-paid envelope enclosed.

**Reimbursement Notification**

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information at [www.HyundaiUSA.com/Campaign187](http://www.HyundaiUSA.com/Campaign187) or [1-855-371-9460](tel:1-855-371-9460).

**Information Change Card** VEHICLE IDENTIFICATION NUMBER

Name and address has changed (print new information below)

LAST NAME	FIRST NAME	M.I.
MAILING ADDRESS	STREET	APT. NO.
CITY	STATE	ZIP
E-MAIL ADDRESS		TELEPHONE NUMBER

I no longer own this automobile as of \_\_\_/\_\_\_/\_\_\_  
DATE

- It was:
- SOLD (Print name and address of new owner above, if known).
  - EXPORTED       STOLEN
  - DESTROYED       I have NEVER owned this Hyundai
  - The Vehicle Identification Number on this card is incorrect.  
 The VIN of my Hyundai is \_\_\_\_\_