

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle(s) appearing on the attached list

January 2020

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

What is being recalled?

Micro Bird has decided that a defect which relates to motor vehicle safety exists in certain T-Series models, built on Ford Transit chassis, year models 2015-2019 buses manufactured between May 15, 2015 and December 15, 2019 and equipped with a 150A Breaker.

Why is it being recalled?

Micro Bird has determined that the currently installed 150A breaker, located under the driver's seat, is oversized in relation to the maximum ampacity of the secondary wires connecting the fuse boxes in the electrical panel over the driver's seat.

What is the safety issue?

Under infrequent sustained overload conditions, the 150A breaker, located under the driver's seat, may not open fast enough to power off the electrical panel supply. This situation might generate overheating of the secondary wires. If the wires overheat, there is an increased risk of a fire.

What are we asking you to do?

- 1- Immediately locate the affected unit(s) in your fleet and contact Dave Caskenette by phone at 819 477-2012 ext. 364, by fax at 819 475 9633 or by email at dave.caskenette@microbird.com to order your repair kit(s).
- 2- For reimbursement, complete the reply sheet for each repaired vehicle and send it back to Micro Bird Corporation Inc. by fax at 819 475 9633 or by email at dave.caskenette@microbird.com. This will enable us to update our files

What Micro Bird Corporation will do?

Micro Bird Corporation will provide a replacement breaker as well as field modification instruction to mitigate this recall at no charge. It will be the responsibility of the bus owners to execute the mitigation.

How long will it take?

The time allotted by Micro Bird Inc. for the repair is thirty (30) minutes per vehicle

Should Micro Bird Corporation Inc. fail or be unable to remedy the situation without charge, you may contact:

Associate Administrator, National Highway Traffic Safety Administration

1200 New Jersey Ave S.E., Washington, DC 20590

Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to

<http://www.safercar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,



Marie Claude Gagnon

Regulations and Standards Technician

Micro Bird Corporation Inc.

Changed address or sold the vehicle?

If you have changed address, or have sold the vehicle, please complete the form at the end of this letter, sign and date it, then send it to Micro Bird Corp. by fax at 819 475-9633 or by email at dave.caskenette@microbird.com so we can update our records. You can also contact us by phone at 819 477-2012 extension 364. The information you provide will be used to notify the new owner about this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within ten (10) days.

Recall 19-083-BUC / NHTSA Recall # 20V004

DO NOT COMPLETE THIS SECTION UNLESS: Your company changed its name, moved or no longer own this vehicle.

Vehicle serial number: _____

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):

- I no longer own the vehicle, it has been sold or traded to:

Name: _____

Address: _____

City: _____

State: _____ Phone: _____

Zip code: _____

Signature: _____ Date: _____