

IMPORTANT SAFETY RECALL



Shaanxi Yanchang Petroleum Group Rubber Co. Ltd.
c/o YC Rubber Co. (North America), LLC
177 E. Colorado Blvd.
Pasadena, CA 91101

November 23, 2020

Dear Duraturn Tire Customer:

This notice is sent to you in accordance with the provisions of the National Traffic and Motor Vehicle Safety Act. Shaanxi Yanchang Petroleum Group Rubber Co. Ltd., the manufacturer of Duraturn brand tires, has decided that a defect which relates to motor vehicle safety exists in the tires identified as follows:

Tire Brand: Duraturn

Tire Line: Travia A/T (the "Subject Tires")

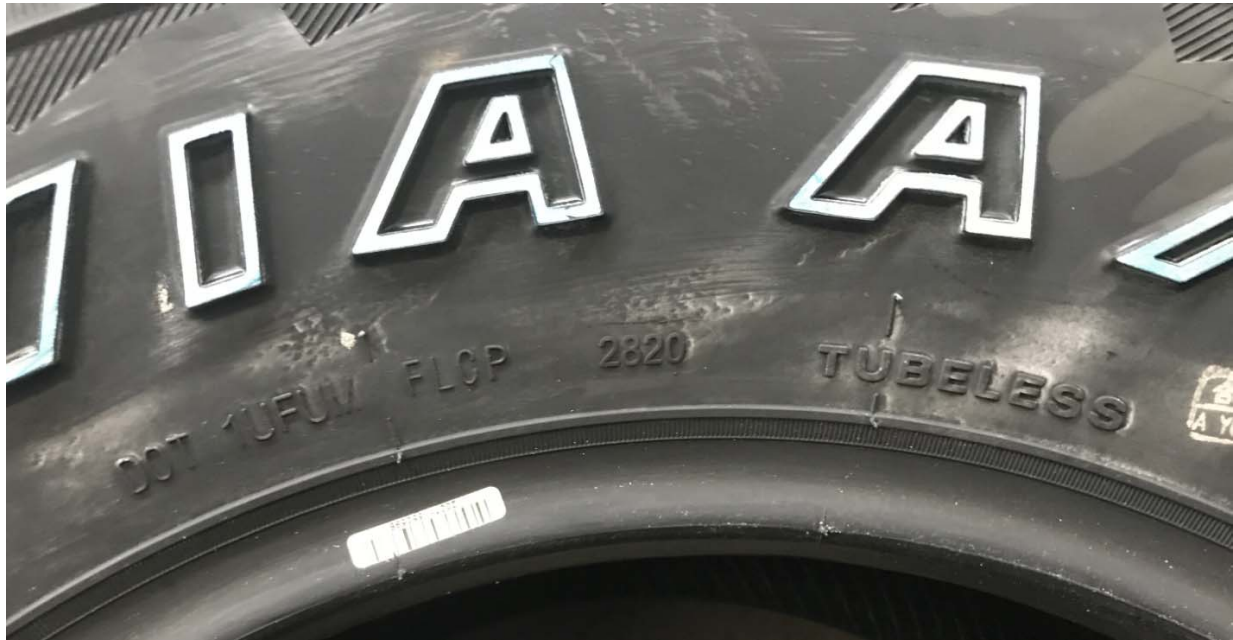
Tire Sizes: LT225/75R16, LT235/75R15, LT235/80R17, LT235/85R16, LT245/75R16, LT245/75R17, LT265/70R17, LT265/75R16, LT285/70R17, LT285/75R16, LT31*10.50R15

Production Dates: Oct. 1, 2015–Jan. 14, 2018

TIN (Tire Identification Number) Ranges:

| | |
|-------------------------|-----------------------------|
| UFNNELC4015-UFNNELC0318 | 1UFNNELCP4015-1UFNNELCP0318 |
| UFPNDLC4015-UFPNDLC0318 | 1UFPNDLCP4015-1UFPNDLCP0318 |
| UFPPFLC4015-UFPPFLC0318 | 1UFPPFLCP4015-1UFPPFLCP0318 |
| UFPRELC4015-UFPRELC0318 | 1UFPRELCP4015-1UFPRELCP0318 |
| UFRNELC4015-UFRNELC0318 | 1UFRNELCP4015-1UFRNELCP0318 |
| UFRNFLC4015-UFRNFLC0318 | 1UFRNFLCP4015-1UFRNFLCP0318 |
| UFUMFLC4015-UFUMFLC0318 | 1UFUMFLCP4015-1UFUMFLCP0318 |
| UFUNELC4015-UFUNELC0318 | 1UFUNELCP4015-1UFUNELCP0318 |
| UFWMFLC4015-UFWMFLC0318 | 1UFWMFLCP4015-1UFWMFLCP0318 |
| UFWNELC4015-UFWNELC0318 | 1UFWNELCP4015-1UFWNELCP0318 |
| UFEVDLC4015-UFEVDLC0318 | 1UFEVDLCP4015-1UFEVDLCP0318 |

The DOT identification number is molded into each tire, and is composed of a DOT sequence, followed by a four-digit DOT date code. As an example, the following illustration shows what this number would look like for one of the affected tires in the chart above the Duraturn Travia A/T LT265/70R17. For example, on this tire, the DOT sequence begins with DOT 1UFUV FLCP ---- and ends with a four digit date code (2-digit week and 2-digit year), which would be 4015 through 0318, inclusive for the tires at issue. In the example below it is 2820.



Shaanxi Yanchang has determined the affected tires may develop a tread or innerliner separation that could pose a safety risk. Accordingly, Shaanxi Yanchang has initiated a recall of the above-described tires, Recall No. 20T016. You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires. The affected tires may develop a ply cord distortion that under certain conditions could develop into a parting of the lower sidewall compounds extending to the cord material, which may ultimately result in an increased potential of tire failure leading to the loss of inflation pressure, vehicle control, and increased risk of a crash. Driving at high speeds may cause this condition to occur and should be avoided until the tires have been replaced, if they fall within the identification numbers shown above.

Shaanxi Yanchang is recalling the tires with the identification number(s) in the table above. To ensure your safety and satisfaction with our product, we request that you return the recalled tire(s) and this letter to your nearest Duraturn Tire Dealer. (Please consult your telephone directory for locations or contact us). If the inspection verifies that you have a tire or tires within

the identification number range noted above, the Dealer will: (i) take possession of the tire; (ii) take photographs of the tire's DOT number and, if available, serial number; (iii) assist you in filling out a claim form with your contact information and details from the tire; (iv) cut the bead and provide proof of destruction; (v) submit the photographs of the original DOT number, serial number (if any), removed DOT number, and claim form to the Duraturn Consumer Relations Department at ykrubber6150@stericycle.com; and (vi) dispose of the tire in a legally acceptable manner.

If you previously found it necessary to replace a Subject Tire, the tread was not below 4/32" at the time of replacement, and you have not yet filed a warranty or replacement claim for that tire, please send an email to ykrubber6150@stericycle.com with (i) proof of purchase; (ii) proof of trade-in, disposal, photograph, or a repair/replacement order showing the replacement reason and/or tread depth at the time of disposal; (iii) a description of to whom and how the tire was disposed of; and (iv) your name, phone number, email address, and mailing address.

You will be reimbursed the original purchase price for the tire or the current average selling price at the time of presentment if the original purchase price cannot be determined.

We certainly apologize for any inconvenience this may cause you. If you have any questions pertaining to the implementation of this RECALL or need assistance, please contact The Duraturn Consumer Relations Department at (1-866-660-8973) or ykrubber6150@stericycle.com.

Sincerely,

Shaanxi Yanchang Petroleum Group Rubber Co. Ltd.
c/o YC Rubber Co. (North America), LLC

George Yang, President, YC Rubber Co. (North America) LLC

Attachments: The Claim Form



Warranty Claim Application

| | | | |
|---|-------------|------|---|
| CUSTOMER REF NO. | DEALER NO. | DATE | FOR OFFICE USE ONLY DURATURN CLAIM NO. |
| <input type="checkbox"/> MATERIAL/WORKMANSHIP <input type="checkbox"/> MILEAGE WARRANTY <input type="checkbox"/> 30 DAY GUARANTEE (DESCRIBE) <input type="checkbox"/> OTHER (DESCRIBE) | DESCRIPTION | | |

| | | | | | | | |
|----------------------|-------|-----|-------------|-----------------------|-------|-----|-------------|
| DURATURN DEALER NAME | | | PREPARED BY | ASSOCIATE DEALER NAME | | | PREPARED BY |
| ADDRESS | | | PHONE | ADDRESS | | | PHONE |
| CITY | STATE | ZIP | E-MAIL | CITY | STATE | ZIP | E-MAIL |

| | | | | | | | |
|---------------|-------|-----|--------------------|-------------------------|---|-------|--|
| CONSUMER NAME | | | PHONE | VIN NUMBER | | | |
| ADDRESS | | | | YEAR | MAKE | MODEL | |
| CITY | STATE | ZIP | ODOMETER - REMOVAL | ODOMETER - INSTALLATION | MILES RECEIVED | | |
| EMAIL | | | | PURCHASE DATE | *MUST ATTACH ORIGINAL PURCHASE AND MILE/ROTATION RECORD | | |

| | | |
|--|--------------------|------|
| I hereby certify that to the best of my knowledge, the foregoing statements are correct, that I am the original owner of the tire(s) presented for claim and that the products described were not involved in any accident, personal injury, consequential damage or other loss. I accept credit in lieu of further claim. I understand that the tire(s) listed on this claim become the property of YC Rubber Co. (North America), LLC. | CUSTOMER SIGNATURE | DATE |
|--|--------------------|------|

| PRODUCT ID | SIZE | BRAND | MODEL | TIRE SERIAL # DOT SERIAL # | RTD 32NDS | ADJUSTABLE CONDITION |
|------------|------|-------|-------|-------------------------------|--------------|-------------------------|
| 1 | | | | | | |
| 2 | | | | | | |
| 3 | | | | | | |
| 4 | | | | | | |
| 5 | | | | | | |
| 6 | | | | | | |

PHOTOGRAPHY REQUIREMENTS

- Take a picture of each tire in upright position
 - Write claim number and line item on the tire
 - Highlight sidewall markings with tire marker
- Boldly circle defective area with tire marker
 - Take closeup shot of defect being claimed
 - Submit all pictures with claim form

ADJUSTMENT REQUIREMENTS

Mail skived DOT's on DOT cutout sheet referencing claim numbers and line item from this claim form. Claim will not be processed until DOT's are received.

| FOR OFFICE USE ONLY | | | | | |
|--------------------------|-------------------|------|----------------------|---------------|------------------|
| OTD | APPROVE REJECT | CODE | REPL \$ OR CASING | % APPROVED | CREDIT AMOUNT |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| RECEIVED BY (signature) | | | | DATE | TOTAL |
| INSPECTED BY (signature) | | | | DATE | |