



Mr Sample
All Street 10
123456 Ownercity
Country

IMPORTANT SAFETY RECALL

NHTSA RECALL NO: 20T011

Date: June 20, 2020

Dear _____,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Based on information learned from the tire manufacturer, American Pacific Industries, Inc. (API) has decided that certain Gladiator X-COMP A/T tires, size LT285/75R16, may fail to conform to Federal Motor Vehicle Safety Standard No. 139, New pneumatic radial tires for light vehicles. API has initiated a tire safety recall to remove these tires from service. You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires.

Please read this notice carefully and follow the steps outlined in the instructions below.

Why is API taking this action?

API has learned that affected tires may experience a sidewall separation, which could result in loss of vehicle control that could lead to a crash without prior warning. The safety recall is being initiated to avoid any potential risk to users. Driving the tires overloaded and/or underinflated may cause this condition to occur and should be avoided until the tires have been replaced.

Affected Tires

The affected tires are identified as follows:

Product Line: Gladiator X-COMP A/T Tires Size LT285/75R16
DOT TIN Range: 1YC UVXAT6 0718 through 1YC UVXAT6 0420

The tires can be identified by the DOT serial number, also known as the Tire Identification Number, or TIN, found on the sidewall of each tire.



What should you do?

If you have one of the covered tires, please contact your tire dealer where you purchased your tire(s). Your dealer will then schedule an appointment to have the replacement tires mounted.

If your tire dealer cannot assist you, please consult our website, apitire.com or call API at 1-800-944-8414.

What will API do for you?

If you have an affected tire in service on the date you receive this notice, API, through your tire dealer, will replace the affected tire with a new Gladiator brand tire of the same size and description, or a comparable tire in the same size and service rating free of charge through January 20, 2021, including mounting, balancing and taxes.

If you've had your tires replaced due to sidewall separation before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact API at 1-800-944-8414.

If you believe that API has failed or is unable to remedy the defect without charge within 180 days after your receipt of this notice, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, West Building, Washington, DC 20590, or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee by First Class Mail within ten days of your receipt of this notice.

We apologize for any inconvenience that this action may cause you. Because we are concerned about your safety, we urge you to take immediate action. Thank you in advance for your cooperation. If you have any questions about these instructions, please refer to our website apitire.com or contact API Customer Relations API at 1-800-944-8414 for assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "John Shields", written over a light blue horizontal line.

John Shields
Vice President Sales & Operations
American Pacific Industries, Inc.