

# IMPORTANT SAFETY RECALL NOTICE

Dear Yokohama Tire Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Yokohama Tire Corporation (Yokohama) has determined that a safety defect which relates to motor vehicle safety exists in certain **Yokohama** tires.

## ! I M P O R T A N T !

- Your **Tire** is being recalled
- You should contact your nearest Yokohama Tire Dealer to schedule an inspection of your tires

### REASON FOR THIS RECALL

The recall is because of a manufacturing anomaly. There is a possible risk of tire damage due to material detachment inside the tire. This could lead to a tire disablement and an increased risk of loss of vehicle control. These tires were manufactured between January 12, 2020 and February 15, 2020 at Yokohama Tire Manufacturing Mississippi.

### AFFECTED TIRES

Tire Model	Tire Size	Load Range	Yokohama Part Number	DOT TIN ("Serial") Begins With	DOT TIN ("Serial") Ends With
RY023	255/70R22.5	H	120102387	FAAB JAE	0320, 0520, 0620
RY023	295/75R22.5	H	120102391	FABT JAE	0320, 0420, 0520
RY023	285/75R24.5	G	120102390	FABP JAD	0320, 0520
RY617	11R22.5	H	120161722	FA3T JAB	0320
RY617	11R24.5	H	120161724	FA4F JAB	0220, 0420, 0520, 0620
TY517 MC <sup>2</sup>	295/75R22.5	G	120151725	FABT JAF	0220, 0320, 0420, 0520, 0620
TY517 MC <sup>2</sup>	285/75R24.5	G	120151727	FABP JAF	0420, 0520, 0620
709ZL	285/75R24.5	G	120170903	FABP JAM	0420
709ZL	11R24.5	G	120170904	FA4F JAM	0220
LY053	11R24.5	H	120105306	FA4F JAJ	0320, 0420, 0520, 0620
TY527	11R24.5	H	120152724	FA4F JAV	0520
109L	295/75R22.5	G	120110901	FABT JAW	0420
109L	11R22.5	G	120110902	FA3T JAW	0220, 0420, 0520, 0620
109L	285/75R24.5	G	120110903	FABP JAW	0320, 0420, 0620
108R	11R24.5	H	120110834	FA4F JA9	0320, 0620
715R	295/75R22.5	H	120171501	FABT JBJ	0320, 0420
TY517 MC <sup>2</sup>	11R22.5	H	120151732	FA3T JAH	0320, 0420, 0520, 0620
712L	295/75R22.5	H	120171221	FABT JAY	0420, 0520, 0620
712L	11R22.5	H	120171222	FA3T JAY	0320, 0420, 0620

## WHAT WE WILL DO

Yokohama will replace free of charge any tires subject to this recall with tires of comparable value. This replacement includes the cost of mounting and balancing the replacement tires. If a single tire needs to be replaced, Yokohama will allow both tires on a steer axle to be replaced with new Yokohama tires. In the case of a dual assembly, Yokohama will allow both tires in the dual assembly to be replaced with new Yokohama tires.

If you choose to replace your tires subject to this recall with another manufacturer's tires, instead of receiving Yokohama replacement tires, Yokohama will offer a pro-rated tread depth credit of the original purchase price.

## WHAT YOU SHOULD DO

Please contact your Yokohama tire dealer as soon as possible to arrange a service date and so the dealer may order the necessary replacement tires. Instructions for making this correction have been sent to your dealer and the replacement tires are available in Yokohama's inventory. The labor time necessary to perform this service correction is approximately 30 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process the replacement of your tires.

Your Yokohama tire dealer is best equipped to obtain parts and provide service to ensure that your tires are replaced as promptly as possible. If, however, your dealer does not remedy this condition within three (3) days, we recommend you contact the Yokohama's customer service by calling 1-800-722-9888 or [recall@yokohamatire.com](mailto:recall@yokohamatire.com).

**If you no longer own this tire**, please forward to Yokohama the information of the new owner, by contacting Yokohama customer service at 1-800-722-9888, or [recall@yokohamatire.com](mailto:recall@yokohamatire.com), or by visiting our website at [www.yokohamatruck.com](http://www.yokohamatruck.com).

**If you have further questions** or concerns, contact Yokohama customer service by calling 1-800-722-9888, or [recall@yokohamatire.com](mailto:recall@yokohamatire.com), or visit our website at [www.yokohamatruck.com/commercial/owners-circle/recalls](http://www.yokohamatruck.com/commercial/owners-circle/recalls).

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations

**If you have already paid** to have your tire replaced for this condition, you may be eligible for reimbursement of the charges you paid for the replacement. To learn more about what you need to do to obtain reimbursement, contact Yokohama customer service by calling 1-800-722-9888, or [recall@yokohamatire.com](mailto:recall@yokohamatire.com), or visit our website at [www.yokohamatruck.com/commercial/owners-circle/recalls](http://www.yokohamatruck.com/commercial/owners-circle/recalls).

If after having attempted to take advantage of this recall you believe you have not been able to have your tire remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern