

Sentury Tire USA 3850 W 108 ST. SUITE 1, HIALEAH FL 33018 PHONE:1-305-621-5101

IMPORTANT SAFETY RECALL NOTICE

(NHTSA Recall Number: 20T005)

April 24, 2020

Dear Sentury Tire Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Sentury Tire USA has determined that the tires listed in the chart below may fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 139, New pneumatic radial tires for light vehicles. Our records indicate that you may have purchased one of the potentially affected tires.

What Is the Problem?

Due to a manufacturing issue, the tires may exhibit a reduced margin of performance durability. Tires that have a reduced margin of durability are more likely to develop sidewall separation, increasing the risk of a crash.

What Tires Are Covered?

This recall involves the following tires:

<u>Brand</u>	Product Name	<u>Size</u>	DOT Serial Number
Delinte	DX-11	LT275/65R20	TBF1 F75C 3617-2219
Landsail	CLX-11	LT275/65R20	TBF1 F75C 2917-1618
Lionhart	Lionclaw HT	LT275/65R20	TBF1 F95C 4617-2518
Lexani	LXHT-206	LT275/65R20	TBF1 F95C 4617-5018
Patriot	Patriot H/T	LT275/65R20	TBF1 F95C 2518-2618
Pantera	Supertrac H/T	LT275/65R20	TBF1 F95C 4717-2418
Wild Spirit	Wild Spirit HST	LT275/65R20	TBF1 FL5C 4617-2618
National	Commando HST	LT275/65R20	1TBF1 P15C 0319-3419

What Will Sentury Tire Do?

• If the dealer's inspection verifies that you have a tire or tires within the affected range, the tire or tires will be replaced, mounted, and if needed, balanced at no cost to you through November 30, 2020. After November 30, 2020, tires will be replaced at a pro-rated value determined by remaining tread depth. If tires

manufactured by Sentury Tire are not available at the time of the inspection, the affected tire(s) will be replaced with tire(s) from a comparable brand using the same size and load rating as required by the vehicle manufacturer. The time required to determine if you tire(s) is subject to the recall is just a few minutes, and approximately up to thirty (30) minutes per tire if replacement is required.

What Should You Do?

- In the interest of safety for both yourself and your passengers, please return any recalled tires along with this letter to the location where you purchased the tire(s) so that they can be replaced under this recall.
- If you no longer own the vehicle equipped with the recalled tire(s), please forward the information of the new owner to Sentury Tire. You can contact Sentury Tire by calling toll-free at 1-866-305-2750 or by email at 2750recall@senturytireusa.com.

What If You Have Already Paid to Have This Situation Corrected?

• If you have already replaced your tire(s) due to sidewall separation, you may be eligible for reimbursement of the charges you paid for the replacement. To learn more about the reimbursement process, please contact Sentury Tire by calling toll-free at 1-866-305-2750 or by email at 2750recall@senturytireusa.com. You can also visit the Sentury Tire USA website: https://senturytireusa.com/product-safety/dot-tire-recall/

What If You Are a Vehicle Lessor?

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What If You Have Other Questions?

If your dealer does not respond to your service request in a timely manner, we suggest you call Sentury Tire at 1-866-305-2750. If you are still not satisfied with your recall remedy, or if you believe we have failed to remedy this situation without charge within a reasonable amount of time, you may submit a complaint to the Secretary of Transportation at: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to http://www.safercar.gov).

This action has been taken in the interest of your safety, and we sincerely regret any inconvenience this situation may cause.

Sincerely,

Maxwell Wee Executive Vice President