



ICON VEHICLE DYNAMICS™

Customer Name
Address
Email

IMPORTANT SAFETY RECALL 20E-090

This Notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear [Customer]:

ICON Vehicle Dynamics has decided that one of its products, the ICON 05-UP FSD 2.5 CENTERLINE STABILIZER KIT, Part 65050 (“Steering Stabilizer”), which was sold as an aftermarket component for installation on certain 2005 – 2021 Ford F250 4x4 and 2005 – 2021 Ford F350 4x4 Models is non-conforming in relation to motor vehicle safety.

The Steering Stabilizer has a unique “through shaft” design which requires the use of a closed cell foam ring that allows the steering stabilizer to have as little air in the cylinder as possible. It has been determined that this foam ring, over time, can swell and flex, potentially blocking the ports of the piston. If the ports of the piston become blocked, the Steering Stabilizer may be unable to cycle freely which can restrict the vehicle operator’s ability to steer. While the steering lock-up may be preceded by incidents of rough or labored steering, there may be no warning prior to the steering locking up. If the steering completely locks up, it will prevent the vehicle operator’s ability to steer the vehicle which can result in a vehicle crash.

ICON takes the integrity of its products and the safety of its customers very seriously. Therefore, to avoid any risk of a crash, ICON recommends that you immediately remove the Steering Stabilizer from your vehicle.

ICON has designed and manufactured a replacement kit that is immediately available and will be provided at no cost to you. The replacement kit is comprised of a new shock assembly with a revised foam ring and steel support disc that allows the proper flow of oil around the parts, preventing the foam ring from flexing and blocking the ports of the piston. This new revised design allows the Steering Stabilizer to cycle freely with no interference to the vehicle operator’s ability to steer, eliminating the risk of a vehicle crash.

ICON will provide the replacement kit at no charge to you and, will reimburse you for the costs of installation of the replacement kit. If you have not already received the replacement kit, please immediately contact ICON at 951-689-4266 to receive a replacement kit or have it shipped to an approved installation facility or, for assistance in identifying an approved installation facility. ICON anticipates that the removal of the Steering Stabilizer and installation of the replacement kit will take approximately 2 hours at an approved installation facility. Again, ICON will reimburse you for the costs associated with the removal and installation.

ICON will also provide a pre-paid label for the return of the original Steering Stabilizer kit and requests that once it is removed, you return it to ICON.

7929 Lincoln Ave. Riverside, CA 92504 ph. 951.689.ICON fx. 951.689.1016



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In the event that you believe that ICON has failed or is unable to remedy the non-conforming product described in this letter without charge within a reasonable amount of time, which is not longer than 60 days after you tender your vehicle for repair at an approved installation facility, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration by calling the toll-free Vehicle Safety Hotline at 1-888-327-4236 or go to <http://www.safercar.gov> or mail at:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC
20590

If you have any questions or concerns not addressed by this Notice, please contact ICON Vehicle Dynamics at 951-689-4266.

Very Truly Yours,

Tony Di Guglielmo
President, ICON Vehicle Dynamics