



LIPPERT
COMPONENTS®

IMPORTANT SAFETY RECALL

NHTSA Safety Recall: 20E-074

Date: October 31, 2020

VIA EMAIL & OVERNIGHT DELIVERY

OEM CUSTOMER NOTIFICATION

This Customer Notification is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Lippert Components, Inc. ("LCI") has conducted a thorough investigation and decided that a defect which relates to motor vehicle safety exists in vehicles equipped with a certain LCI P2K Bedlift and/or Murphy Bed System installed and used on some recreational vehicles. There is the possibility of a gear in the motor experiencing an issue which could allow the bed to extend prior to the safety strap engaging. Our records indicate that your company purchased one or more of the involved bed lift systems which are the subject of this recall. The P2K Bedlifts and Murphy Bedlifts sold to you which were built with motors that are subject to the recall are listed in detail in a spreadsheet included with this notice. **If these products are still in your inventory, you must not sell or install these into units. It is a violation of federal law to sell any of the listed P2K Bedlift and/or Murphy bedlift systems covered by this recall until the defect is remedied. The Bedlift Motor Replacement Instructions are enclosed with this letter.**

WHAT WE WILL DO

LCI will supply replacement motors (Recall Part Number 346074), to replace on an involved P2K Bedlift of Murphy Bedlift system. LCI will also reimburse you for the labor charged by your dealers to replace the P2K Bedlift motor and/or Murphy Bedlift motor at the flat rate of 0.8 hour. The parts for the remedy are currently available.

WHAT YOU SHOULD DO

You or your dealer must replace the involved component as outlined on the attached instructions and submit a claim documenting the completed repair for payment of the labor charges. LCI's Customer Service department may be reached at 574-538-4514 or via email at recall@lci1.com if there are any questions. LCI does **not** require advance contact or a pre-auth be obtained; labor allowance for this repair is 0.8 and the original motor **is** required to be returned. LCI will coordinate shipments of the needed replacement motor with you.

If after contacting LCI's Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause you. As we are sure you will appreciate, the safety and quality of our products are of the utmost importance to us. Thank you for your attention and cooperation in this matter.

Sincerely,

Lippert Components, Inc.