



## IMPORTANT SAFETY RECALL

RECALL NO. 20E064

October 2020

Dear Valued Beck/Arnley Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Beck Arnley Holdings LLC (Beck/Arnley) has decided that a defect which relates to motor vehicle safety exists in certain brake master cylinders, Part No. 072-9831, intended for aftermarket installation on VW Jetta 2004-2018 and VW Beetle 2012-2019 vehicles. We are conducting a voluntary safety recall to address the issue.

### What Products are Involved?

This recall involves Beck/Arnley Master Cylinder Part No. 072-9831 marked with the following production date codes: 21A, 26A, 37A, and 40A. The date code is etched on the product as shown in the photo to the right. These products were sold through retailers and installers August 1, 2019 through July 1, 2020. Only products with these production date codes are covered by this recall.

Laser etched  
production  
date code



### What is the Problem?

Our supplier has advised us that, some master cylinders within this production range may have an insufficient fluid seal crimp, which may allow brake fluid to leak from the master cylinder or, in extreme cases, cause the cylinder to come apart. A failure could result in reduced braking capacity or, in extreme cases, a complete loss of braking function, increasing the risk of a vehicle crash. The vehicle operator may experience some loss of braking power and a red brake light will illuminate to indicate loss of brake fluid.

### What should you do?

If you purchased your Beck/Arnley Master Cylinder Part No. 072-9831 from August 1, 2019 through July 1, 2020, please contact the place of purchase to have your master cylinder inspected to determine whether it is covered by this recall. If covered, you will receive a replacement master cylinder free of charge, parts and labor. A redesigned master cylinder, Part No. 072-9990, is currently available.

### Questions or Concerns?

For the most efficient service, your distributor has been instructed how to manage the return of these parts. As such, they should be your first point of contact related to this recall. If you do not obtain the service required, you may contact Ricky Torain of Beck/Arnley at (540) 432-3516 or [RTorain@driv.com](mailto:RTorain@driv.com). If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause, but we are taking this action in the interest of your personal safety and satisfaction with our products.

Sincerely,

Beck/Arnley