Quality Tools at Ridiculously Low Prices

P.O. Box 6010 • Camarillo, CA 93011-6010 Customer Service 800-444-3353

September 30, 2020

CUSTOMER NAME CUSTOMER ADDRESS

# IMPORTANT SAFETY RECALL NOTICE

Re: AC Manifold Gauge Set Recall

NHTSA Campaign I.D. Number: 20E062

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harbor Freight Tools ("HFT") has decided that a defect which relates to motor vehicle safety may exist in certain Pittsburgh Automotive AC Manifold Gauge Sets item number 62707 sold between May 22, 2020 and August 11, 2020. Our records indicate that you have purchased at least one of these AC Manifold Gauge Sets.

### What is the Condition?

For certain units of the Pittsburgh Automotive AC Manifold Gauge Sets (Item 62707) the <u>labels</u> on the high pressure and low pressure manifold and coupler valves may have been erroneously switched on their knobs during the factory labeling process – with reversed instructions as to the direction to open or close the valves. The instructions in the product manual are correct. If the manifold labels display the word 'coupler' and the coupler labels display the word 'manifold', you have an affected unit. Enclosed are new labels for the manifold and coupler valves and directions on how to apply them correctly. If the couplers are attached to your vehicle and opened inadvertently, this could cause serious injury to people near a vehicle when the AC Manifold Gauge Sets are in use, and/or damage to property. As a precautionary measure, please discontinue use of the AC Manifold Gauge Set(s) identified below immediately until you apply the new labels.

AC Manifold Gauge Sets included in this recall campaign include:

Item Number	Item Description	Sale Date Range
62707	Pittsburgh Automotive AC Manifold Gauge Set	May 22, 2020 to August 11, 2020

The item number for 62707 can be identified by checking the label on the back of each AC Manifold Gauge Set.



The affected units were produced between March 23, 2020 and May 17, 2020. You must check to see if your unit was produced during this timeframe by checking the serial number/ batch code located on the back of the manifold gauge. Not all AC Manifold Gauge Sets will have the labels incorrectly installed.

The affected serial number / batch codes are:

• 374272013

• 374272014

• 374272015



If the serial number and batch code fall within the range for possible defect, as a precautionary measure you must discontinue use of the AC Manifold Gauge Set(s) immediately and install the replacement labels before using the item. AC Manifold Gauge Set(s) SHOULD NOT be returned to HFT stores.

#### What will Harbor Freight Tools do?

We are providing customers who purchased units between May 22, 2020 and August 11, 2020, with the enclosed replacement labels for the manifold and coupler knobs. If you purchased the affected unit during this time period and your unit has the affected batch code, you must re-label the unit following the below remedy procedure.

#### What should you do?

If your unit was produced with one of the affected batch codes, follow the below installation instructions to install the corrected labels. Once the corrected labels have been applied, you may resume use of your AC Manifold Gauge Set. If your manifold gauge set already has labels in the correct positions, you do not need to take any action and can continue using your unit (and discard the labels you received).

1) Start by remedying the labels on your manifold. Place blue label that states 'manifold' on the blue knob as shown below. Place red label that states 'manifold' on the red knob as shown below:



2) Next, remedy the labels on your couplers. Place blue label that states 'coupler' on the blue knob as shown below. Place the red label that states 'coupler' on the red knob shown below:



## Customer Service Help:

If you have any questions or concerns please contact: Recall@HarborFreight.com

Harbor Freight Tools Attn: Customer Service P.O. Box 6010 Camarillo, CA 93011-6010 800-444-3353

If you still believe that HFT failed to remedy the issue described above without charge and within 60 days of the date of this notice, you may file a complaint with:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue SE, Washington, DC 20590

Or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov

Thank you for being a Harbor Freight Tools customer. We regret this inconvenience but hope you understand that our concern for your safety is paramount.

Sincerely,

Harbor Freight Tools