

HARBOR FREIGHT TOOLS

Quality Tools at Ridiculously Low Prices

P.O. Box 6010 • Camarillo, CA 93011-6010

Customer Service 800-444-3353

May 20, 2020

Piece #

Name
Address1
Address2
City, State, Zip
Recall Info

IMPORTANT SAFETY RECALL NOTICE

Re: 3 Ton and 6 Ton Heavy Duty Steel Jack Stand Recall

NHTSA Campaign I.D. Numbers: 20E-016 and 20E-027

Dear Sir or Madam,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harbor Freight Tools ("HFT") has decided that a defect which relates to motor vehicle safety may exist in certain Pittsburgh Automotive 3 Ton Heavy Duty Steel Jack Stands (models [61196](#) or [56371](#)) and 6 Ton Heavy Duty Steel Jack Stands (model [61197](#)). Our records reflect that you purchased at least one of these pairs of Jack Stands.

What is the Condition?

For certain units of the Pittsburgh Automotive 3 Ton and 6 Ton Heavy Duty Steel Jack Stands there is a potential, while under load and with a shift in weight, for the pawl to disengage from the extension lifting post, allowing the stand to drop suddenly. This condition could cause serious injury for people near or under a lifted vehicle, and/or damage to property. As a precautionary measure, we request that you discontinue use of the jack stand(s) identified below immediately.

Jack Stands included in this recall campaign include:

| Item Number | Item Description | Sale Date Range |
|-------------|---|----------------------------|
| 61196 | Pittsburgh Automotive 3 Ton Heavy Duty Steel Jack Stand | January 2013 to March 2020 |
| 56371 | Pittsburgh Automotive 3 Ton Heavy Duty Steel Jack Stand | March 2020 to April 2020 |
| 61197 | Pittsburgh Automotive 6 Ton Heavy Duty Steel Jack Stand | June 2013 to March 2020 |

No other Item Numbers are involved in this recall. The 61196 and 61197 jack stands can be identified by checking the item number found on the yellow part of the label on the base of each jack stand.



The 56371 jack stands can be identified by checking the item number found on the label on the top of each jack stand.



What will Harbor Freight Tools do?

To all customers who participate in the Recall by returning their pairs of 3 Ton or 6 Ton Jack Stands item numbers 56371, 61196, and/or 61197, Harbor Freight Tools will provide a gift card equal to the retail price of the jack stands you originally purchased. Along with providing the gift card equal to the retail price of the jack stands you originally purchased, Harbor Freight Tools is providing a 20% one-time use coupon; see bottom of this notification. This coupon may be used toward the purchase of new jack stands, or toward the purchase of any other item in the store not subject to the coupon limitations. **To use, customers must hand the coupon to the store cashier to scan.**

What should you do?

Following the lifting of any applicable "Shelter At Home Orders", please bring your 3 Ton and/or 6 Ton Heavy Duty Steel Jack Stands, item numbers 56371, 61196, or 61197, to your local Harbor Freight Tools store to receive a Harbor Freight Tools gift card equal to the retail price of the jack stands you originally purchased (plus applicable tax). You do NOT need to provide a receipt; you only need to return your pair of Jack Stands. Directions to your nearest Harbor Freight Tools store can be found on our website at www.harborfreight.com.

Customer Service Help:

If you believe that you returned your jack stands and the store failed to provide you with a gift card within a reasonable period of time, please contact:

Recalls@HarborFreight.com

Harbor Freight Tools
Attn: Customer Service
P.O. Box 6010
Camarillo, CA 93011-6010
800-444-3353

If you still believe that HFT failed to remedy the issue described above without charge and within 60 days of the date of this notice, you may file a complaint with:

Administrator, National Highway Traffic Safety Administration,
1200 New Jersey Avenue SE,
Washington, DC 20590

Or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

Thank you for being a Harbor Freight Tools customer.

We regret this inconvenience but hope you understand that our concern for your safety is paramount.

Sincerely,

Harbor Freight Tools

LIMIT 1 coupon per customer per day. Save 20% on any 1 item purchased. Cannot be used with other discount, coupon or any of the following items or brands: Inside Track Club membership, Extended Service Plan, gift card, open box item, 3 day Parking Lot Sale item, compressors, floor jacks, power stations, safes, storage cabinets, chests or carts, trailers, welders, Admiral, Ames, Atlas, Bauer, Central Machinery, Cobra, CoverPro, Daytona, Diamondback, Earthquake, Fischer, Hercules, Icon, Jupiter, Lynxx, Poulan, Predator, Tailgator, Viking, VulcanZurich. Not valid on prior purchases. Non-transferable. Original coupon must be presented. Valid through 9/30/20.



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