

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5631
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 23, 2020

Subject: N202322233 - Safety Recall
Seat Belt May Not Be Properly Attached

Models: 2021 Cadillac Escalade and Escalade ESV
2021 Chevrolet Suburban
2021 Chevrolet Tahoe
2021 GMC Yukon and Yukon XL

To: All General Motors Dealers

General Motors is releasing Safety Recall N202322233 today. The total number of U.S. vehicles involved is approximately 33. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated December 24, 2020 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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