

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5653
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 25, 2021

Subject: N202321400 01 - Safety Recall
Caliper Fracture and Loss of Brake Fluid - US and Canada Only
Customer Letter Added

Models: 2020 Chevrolet Bolt EV

To: All General Motors Dealers

This bulletin has been updated to include the customer owner letter. Please discard all previous copies of N202321400.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin on January 26, 2021.

END OF MESSAGE
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