

NOTIFICATION OF SAFETY RECALL N524 (NHTSA 20V-794)



NAS21.01.005 | RECALL

USA

AFTERSALES BULLETIN

JANUARY 7, 2021

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Recall on certain 2020 model year Land Rover Range Rover Evoque vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.

United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$22,329.00 per vehicle.

This Aftersales Bulletin serves as notification to all Land Rover retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF DEFECT

An issue has been identified on certain Land Rover vehicles within the Affected Vehicle Range equipped with climate specification front seats trimmed with Dinamica® cloth (a laminate bonded seat material). The seat material does not meet the burn rate requirements of Federal Motor Vehicle Safety Standards FMVSS 302 – Flammability of Interior Materials (571.302 S4.3(a)).

AFFECTED VEHICLE RANGE

A total of 66 vehicles are potentially involved in the USA and Federalized Territories.

Range Rover Evoque

Model Year: 2020

VIN: SALZM2GX7LH000943-SALZP2FX0LH084306

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer.

EFFECT ON VEHICLE OPERATION

Materials not meeting FMVSS 302 requirements may, if subjected to a fire, burn at a faster rate than permitted allowing the spread of the fire faster than permitted. In this non-compliant condition, in the event of fire, could lead to an increased risk of injury to the vehicle occupants and greater damage to the vehicle.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to an authorized Land Rover retailer who will replace the seat covering on the front seats with a sewn bonded Dinamica® seat material. There will be no charge to owners for this action under this Program.

Unsold vehicles will have this done as part of the Pre-Delivery Inspection (PDI) process and before vehicle handover to the customer.

OWNER NOTIFICATION

Owner notification is expected to occur on or before February 12, 2021.

ACTION TO BE TAKEN

Jaguar Land Rover North America, LLC
100 Jaguar Land Rover Way
Mahwah, NJ 07495

Use the Jaguar Land Rover claims submission system to make sure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Jaguar Land Rover North America, LLC recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.