

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5622
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 17, 2020

Subject: N202314670 - Safety Recall
Front Center Seat Belt May Not Be Attached

Models: 2019 – 2021 Chevrolet Silverado 1500
2019 – 2021 GMC Sierra 1500
2020 – 2021 Chevrolet Silverado 2500/3500
2020 – 2021 GMC Sierra 2500/3500
2021 Chevrolet Suburban,
2021 Chevrolet Tahoe,
2021 GMC Yukon XL
Equipped with 20% Front Seats (RPO A52, AE7, AZ3)

To: All General Motors Dealers

General Motors is releasing Safety Recall N202314670 today. The total number of U.S. vehicles involved is approximately 619,902. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in mid-January, 2020.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated December 18, 2020 or sooner. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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