



David J. Johnson
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December 18, 2020

TO: All U.S. Ford and Lincoln Dealers
**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice
- Compliance Recall 20C26**
Certain 2020 Model Year EcoSport and 2019-2020 Transit Connect Vehicles
ZF Dual-Stage Airbag Manufactured without First-Stage Booster

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
EcoSport	2020	Chennai	August 20, 2019 through February 13, 2020
Transit Connect	2019-2020	Valencia	June 19, 2019 through March 11, 2020

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS COMPLIANCE RECALL

In all of the affected vehicles, the airbag modules are missing the first-stage booster propellant and sleeve. The airbag will not deploy as intended in a crash, increasing the risk of injury. The current airbag may not conform to the requirements specified by Federal Motor Vehicle Safety Standard (FMVSS) No. FMVSS 208 – Airbag.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this compliance recall. A complete Dealer Bulletin will be provided to dealers in January when it is anticipated that parts ordering information and repair instructions will be available to support this compliance recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink that reads "D. Johnson". The signature is written in a cursive style with a large initial "D" and a stylized "J".

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The following table contains a list of VINs for vehicles that were delivered in US and Canada. These vehicles will require repairs before delivery to customers.

MAJ3S2KEXLC319071	Driver Airbag
MAJ3S2GE1LC321087	Driver Airbag
MAJ6S3JL5LC322267	Driver Airbag
MAJ6S3GLXLC326046	Driver Airbag
MAJ3S2GE2LC326718	Driver Airbag
MAJ6S3GL7LC327185	Driver Airbag
MAJ3S2GE0LC341024	Driver Airbag
MAJ3S2GE3LC342524	Driver Airbag
MAJ6S3KL5LC343554	Driver Airbag
MAJ6S3GL1LC360571	Front Passenger Airbag
MAJ6S3GL4LC344820	Front Passenger Airbag
NM0LS7E2XL1474396	Front Passenger Airbag
NM0LS6E23L1439659	Front Passenger Airbag