

# **AUDI DEALER COMMUNICATION**

# Repair Available - Safety Recall 46i7 / Brake Pedal

This notice is for:

- Dealer Principal
- Service Manager Parts Manager
- Warranty Administrator

- General Manager Sales Managers
- - Service Advisor

**Technicians** 

Date:

December 17, 2020

Issue:

The brake pedal may not have been manufactured according to the required specifications. In unfavorable conditions, the brake pedal plate may deform in case of an emergency brake situation with full impact loading onto the brake pedal and full detachment of the brake pedal plate cannot be completely ruled out. If the brake pedal plate detaches, the driver would still be able to operate the brake pedal, however the contact area for the driver's foot would be reduced in size, increasing the risk of a crash.

Repair:

- REPAIR AVAILABLE December 18, 2020 Inspect for a correct weld at the joint connection between the brake pedal and the brake pedal plate. If the weld is insufficient, the entire brake pedal will be replaced.
- See ELSA/ServiceNet for complete repair & claiming instructions
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** 

Dealers should NOT order parts ahead of actually identifying a vehicle that requires a brake pedal replacement due to the very small number of vehicles expected to need it.

# **Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2020	2020	Q3	313
CAN	2020	2020	Q3	37

<sup>\*</sup>Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.

### Notes:

- Schedule owner repairs immediately
- Owner mailing January 2021

## IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

#### -END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

**Audi Customer Protection** 46i7 DLR LAUNCH