



VOLKSWAGEN DEALER COMMUNICATION - USA

Advance Notice – Safety Recall 69BC / Driver Frontal Airbag (Takata SDI-D Inflator)

This notice is for:

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|--------------------|----------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager | ✓ Parts Manager | ✓ Technicians |
| ✓ Sales Managers | ✓ Service Consultant | |

Date: December 22, 2020

Issue: Volkswagen and the NHTSA reviewed findings from various sources, including but not limited to a study from TK Global (the successor to TK Holdings, Inc.), on the safety and service life of desiccated Takata airbag inflators. Volkswagen's internal testing of SDI-D returned parts indicated better performance than the results of other studies, including TK Global's and did not identify any defects. Nevertheless, in consultation with the NHTSA regarding the Agency's evaluation of such sources, and out of an abundance of caution, Volkswagen agrees to recall certain vehicles specified herein that contain SDI-D phase-stabilized ammonium nitrate ("PSAN") airbag inflators, which are desiccated inflators containing 2004 propellant.

The Takata SDI-D driver frontal airbag inflators installed in the recalled vehicles currently do not pose an unreasonable risk to motor vehicle safety to drivers of affected vehicles. Based on its prior conversations with NHTSA, Volkswagen understands that the Agency is concerned that after additional time, the airbag inflator may not perform properly in the event of a crash. Out of an abundance of caution, Volkswagen agrees to recall certain vehicles specified herein that contain SDI-D phase-stabilized ammonium nitrate ("PSAN") airbag inflators, which are desiccated inflators containing 2004 propellant.

- Repair:**
- REPAIR NOT YET AVAILABLE – December 23, 2020
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2012	2014	BEETLE	75,198
USA	2012	2014	BEETLE CONVERTIBLE	30,454

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.