

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Adjust Headlamp Aim MY20 190 (GT-Class)	DATE: January 8, 2021

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			January 8, 2021
Campaign No. :	NHTSA ID	Campaign Desc. :	Adjust Headlamp Aim
2020120016	20V775	20P8291702	
<p>This is to notify you of the Recall Campaign Launch to check the headlamp aim in 9 Model Year (“MY”) 2020 AMG GT-Class (190 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on January 8, 2021.</p>			
Background			
Issue	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2020 AMG GT-Class vehicles (190 platform), the headlamps might be aimed slightly too high which might not meet current production specifications or fulfill the requirements of FMVSS 108 (Lamp, Reflective Devices and Associated equipment - §571.108 S10.18.9.1.1 & 4). Incorrectly aimed headlamps might create glare for oncoming traffic, which could increase the risk of a crash.		
What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the headlamp aim on the affected vehicles and corrected it, if necessary.		
Parts	The remedy is available and can be performed.		
Vehicles Affected			
Vehicle Model Year(s)	2020		
Vehicle Model	GT-Class		
Vehicle Populations			
Total Recall Population	9		
Total Vehicles in Dealer Inventory	0		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY20 GT-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete the vehicle may be sold or leased.</p> <p style="text-align: center;">Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent MY20 GT-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed on January 20, 2021. Customers may also be contacted through the CAC.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2020120016, January 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model AMG GT-Class vehicles (190 platform)**
Model Year 2020
Adjust Headlamp Aim

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2020 AMG GT-Class vehicles (190 platform), the headlamps might be aimed slightly too high which might not meet current production specifications or fulfill the requirements of FMVSS 108 (Lamp, Reflective Devices and Associated equipment - §571.108 S10.18.9.1.1 & 4). Incorrectly aimed headlamps might create glare for oncoming traffic, which could increase the risk of a crash. An authorized Mercedes-Benz dealer will check the headlamp aim on the affected vehicles and corrected it, if necessary.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 9 vehicles are involved.

Order No. P-RC-2020120016

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Work procedure

1. Check headlamp adjustment, correct if necessary (**AP82.10-P-8263Y**).

i In this case, the adjustment of the headlamps can also be performed with mobile headlamp adjusters on an appropriate level surface (**see AH82.10-P-1000-01A**) as an alternative, *instead* of using the rail-guided devices specified in the WIS.

Warranty Information

Operation: Check headlamp adjustment, correct if necessary (02-1990)

Damage Code	Operation Number	Labor Time (hrs.)
82 917 02 8	02-1990	0.4

i **Note**

Operation Number labor times are subject to change.