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<b>Sent on</b>	12	11	2020	<b>Expires on</b>	02	25	2021
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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	Stop Sale/Noncompliance Recall: Multi-Model Body Control Module
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DATE: December 11, 2020

TO: All Honda Sales, Service &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Noncompliance Recall: Multi-Model Body Control Module

On December 10, 2020, American Honda notified NHTSA of a stop sale and noncompliance recall for certain 2018-2020 Accord, 2018-2020 Accord Hybrid and 2019-2020 Insight vehicles for communication failures in the body control module. These failures may cause various warning lights to turn on and render various vehicle features inoperable, causing the vehicle to be noncompliant with Federal Motor Vehicle Safety Standards (FMVSS). Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units **in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Due to programming issues, the body control module may become disabled causing various warning lights to turn on. This can cause multiple vehicle features such as, but not limited to, the rearview camera, front windshield wipers, turn signal indicators or automatic high beam control to become inoperable. If any of these features become inoperable, the vehicle will be noncompliant with FMVSS 103, 104, 108, 111, 114, 118, and 305.

REPAIR

Update the BCM software.

SOFTWARE

The software is available as of today, December 11, 2020.

PARTS

There are no parts needed for this recall.

TOOLS

There are no special tools needed for this recall.

SERVICE BULLETIN

Service bulletin 20-039, *Noncompliance Recall: 2018-20 Accord and 2019-20 Insight BCM Software Update*, has been posted to the Service Information System (SIS) as of December 11, 2020. It includes software, repair, and warranty information related to this campaign.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification by end of January 2021.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.