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<b>Sent on</b>	12	11	2020	<b>Expires on</b>	12	29	2020
<b>From</b>	Parts Operations, Campaign Group						
<b>Subject</b>	Part Stop Sale/ Return Request 2018-2020 Accord and 2019-2020 Insight BCM						

On December 10, 2020, American Honda notified NHTSA of a stop sale and safety recall for certain 2018-2020 Accord and 2019-2020 Insight vehicles for communication failures in the body control module. These failures may cause various warning lights to turn on and render various vehicle features inoperable, causing the vehicle to be noncompliant with Federal Motor Vehicle Safety Standards (FMVSS).

To ensure proper repairs, American Honda stopped the sales of all pre counter-measured 2018-2020 Accord and 2019-2020 Insight Body Control Modules (BCM). Effective immediately all dealers that have inventory of the below parts are asked to stop installing and return parts back to American Honda.

**Stop Sale and Return Request Affected Part Numbers:**

38809-TVA-A02	38809-TVA-A62
38809-TVA-A12	38809-TVA-A92
38809-TVA-A22	38809-TWA-A12
38809-TVA-A32	38809-TWA-A22
38809-TVA-A42	38809-TXM-A01
38809-TVA-A52	38809-TXM-A11

Return Request:

You must return all 2018-2020 Accord and 2019-2020 Insight BCM Parts (listed above) in your inventory. No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

**Return iN OAR Procedure**

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "Accord and Insight BCM Parts Return" in the Remarks Section.
5. When approved, Print "Authorization Return document and labels" from the iN. Please return parts as normal with the "Return Authorization attached."
6. Return the 2018-2020 Accord and 2019-2020 Insight BCM Parts (listed above) on your returning DSO Truck or normal method of return.

INTERACTIVE NETWORK

Order adjustment requests (OARs) must be submitted by January 15th, 2021.

Thank you,

American Honda Motor Co., Inc.

CH/ms