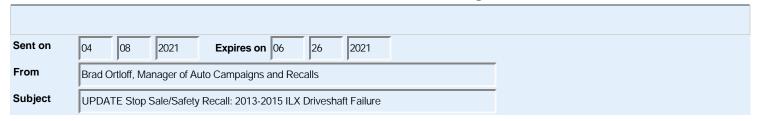
## **View Message**



DATE: April 8, 2021

TO: All Acura Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE Stop Sale/Safety Recall: 2013-2015 ILX Driveshaft Failure

## PARTS AND SERVICE BULLETIN UPDATE

Please be advised that as of today, April 8, 2021, parts are available for the 2013-2015 ILX model via open order under the following service bulletin:

• 21-018, Safety Recall: 2013-2015 ILX Driveshaft Inspection

This bulletin includes inspection, parts, repair, and warranty information related to this recall.

## **SUMMARY**

On December 10, 2020, Acura notified NHTSA of a stop sale and safety recall for certain 2013-2015 ILX and 2013 ILX Hybrid vehicles for improperly manufactured driveshafts that may corrode when driven under certain road conditions, increasing the risk of a crash. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.