INTERACTIVE NETWORK

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| Sent on | 02 | 16 | 2021 | Expires on 04 | 06 | 2021 | | |
|---------|---|----|------|---------------|----|------|--|--|
| From | Brad Ortloff, Manager of Auto Campaigns and Recalls | | | | | | | |
| Subject | UPDATE Stop Sale/Safety Recall: 2009-2013 Fit (A/T models) Driveshaft Failure | | | | | | | |

DATE: February 16, 2021

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE Stop Sale/Safety Recall: 2009-2013 Fit (A/T models) Driveshaft Failure

On December 10, 2020, American Honda notified NHTSA of a stop sale and safety recall for certain 2013-2015 Accord, 2012 Civic Hybrid and 2007-2013 Fit vehicles for improperly manufactured driveshafts that may corrode when driven under certain road conditions, increasing the risk of a crash. Today, February 16, 2021, American Honda is notifying dealers that parts are available for the 2009-13 Fit (A/T models only) vehicles and a remedy service bulletin is available. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

<u>REPAIR</u>

Repair procedures are currently available for the 2009-13 Fit (A/T models only). Inspect both driveshafts for signs of corrosion or paint defects. Replace the right, left, or both driveshafts if there is corrosion, the paint is peeling, cracking, or blistering in the inspection area.

<u>PARTS</u>

On Monday February 15th, American Honda made an initial parts allocation to allow immediate repairs for 2009-2013 Fit (A/T models only). Allocation included dealers located in the Salt Belt region. Additional parts for 2009-2013 Fit (A/T models only) are available through the controlled parts ordering system. American Honda will notify dealers when parts become available for additional models.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETIN

The following Service bulletins have been posted to the Service Information System (SIS) as of February 16, 2021:

- 20-120, Safety Recall: 2007-13 Fit and 2012 Civic Hybrid Driveshaft Failure
 - This stop sale bulletin's AFFECTED VEHICLES table has been updated with only the vehicles which do not have a remedy available at this time.
- 21-009, Safety Recall: 2009-13 Fit Driveshaft Inspection
 - This bulletin includes parts, repair, tools and warranty information related to this campaign.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.