INTERACTIVE NETWORK

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Sent on	12	11	2020	Expires on 02	26	2021		
From	Brad Ortloff, Manager of Auto Campaigns and Recalls							
Subject	Stop Sale/Safety Recall: 2013-2015 Accord, 2012 Civic Hybrid, 2007-2013 Fit Dri							

DATE: December 11, 2020

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2013-2015 Accord, 2012 Civic Hybrid, 2007-2013 Fit Driveshaft Failure

On December 10, 2020, American Honda notified NHTSA of a stop sale and safety recall for certain 2013-2015 Accord, 2012 Civic Hybrid and 2007-2013 Fit vehicles for improperly manufactured driveshafts that may corrode when driven under certain road conditions, increasing the risk of a crash. Refer to your **eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Due to improper manufacturing processes, the paint coating on the driveshaft may peel and chip over time, exposing the bare driveshaft. Exposure of the driveshaft to sodium chloride, a snow melting/road de-icing agent used predominantly in the "Salt Belt" regions of the country, may cause it to corrode. Under a high torque condition, a corroded driveshaft may break, rendering the vehicle unmovable or increasing the possibility it may roll while in Park.

<u>REPAIR</u>

Repair procedures are currently unavailable at launch. We will notify you when repair procedures become available.

<u>PARTS</u>

Parts are currently unavailable at launch. We will notify you when parts become available.

<u>TOOLS</u>

There are no special tools needed for this recall.

SERVICE BULLETIN

Placeholder service bulletins 20-119, *Safety Recall: 2013-15 Accord Driveshaft Failure* and 20-120, *Safety Recall: 2007-13 Fit and 2012 Civic Hybrid Driveshaft Failure*, have beenposted to the Service Information System (SIS) as of December 11, 2020.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification in early February 2021.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.