Next Unread Message

View Message

Sent on	12	17	2020	Expires on	03	05	2021
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	UPDATE-Stop Sale/Safety Recall: 2013-2015 Accord, 2012 Civic Hybrid, 2007-2013 F						

DATE: December 17, 2020

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE-Stop Sale/Safety Recall: 2013-2015 Accord, 2012 Civic Hybrid, 2007-2013 Fit Driveshaft Failure

Please be advised that the affected VIN population for this recall has been finalized as of today. Any unaffected VINs have now been marked closed "C" for service bulletins 20-119 and 20-120 in iN VIN status inquiry. Repair procedures are still currently unavailable. We will notify you when repair procedures become available.

BACKGROUND

On December 10, 2020, American Honda notified NHTSA of a stop sale and safety recall for certain 2013-2015 Accord, 2012 Civic Hybrid and 2007-2013 Fit vehicles for improperly manufactured driveshafts that may corrode when driven under certain road conditions, increasing the risk of a crash. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

Due to improper manufacturing processes, the paint coating on the driveshaft may peel and chip over time, exposing the bare driveshaft. Exposure of the driveshaft to sodium chloride, a snow melting/road de-icing agent used predominantly in the "Salt Belt" regions of the country, may cause it to corrode. Under a high torque condition, a corroded driveshaft may break, rendering the vehicle unmovable or increasing the possibility it may roll while in Park.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.